RESOLUTION OF APPRECIATION

JAMES HOPKINS

WHEREAS, Mr. James Hopkins has been employed by the James City Service Authority (JCSA) since February 1998 and since October 2008 as the Supervisory Control and Data Acquisition (SCADA) Utility Systems Analyst; and

WHEREAS, Mr. Hopkins is retiring effective August 1, 2019; and

WHEREAS, the JCSA has made significant progress in its use of technology and Mr. Hopkins has played a central role in this progress; and

WHEREAS, Mr. Hopkins oversaw the implementation of JCSA's first SCADA system, improving the organization's ability to communicate with and manage its facilities; and
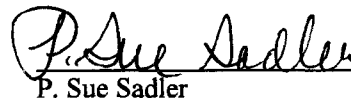
WHEREAS, Mr. Hopkins oversaw the implementation of Hansen, JCSA's work order management system; and

WHEREAS, Mr. Hopkins has essentially been on call 24 hours per day during his 21 years of service to the JCSA; and

WHEREAS, Mr. Hopkins embodies the JCSA's values of safety, customer service, and teamwork.

NOW, THEREFORE, BE IT RESOLVED that the Board of Directors does hereby recognize Mr. James Hopkins and presents this resolution as a token of appreciation for his dedicated service to the James City Service Authority.

BE IT FURTHER RESOLVED that the Board of Directors offers its best wishes to Mr. Hopkins in his retirement.

P. Sue Sadler
Chairman, Board of Directors

ATTEST:

Teresa J. Fellows
Deputy Secretary to the Board

	VOTES		
	AYE	NAY	ABSTAIN
HIPPLE	✓	—	—
LARSON	✓	—	—
MCGLENNON	✓	—	—
ICENHOUR	✓	—	—
SADLER	✓	—	—

Adopted by the Board of Directors of the James City Service Authority, James City County, Virginia, on this 23rd day of July, 2019.

Apprec-JimHopkins-res