

AGENDA
JAMES CITY SERVICE AUTHORITY BOARD OF DIRECTORS
REGULAR MEETING
COUNTY GOVERNMENT CENTER BOARD ROOM
101 MOUNTS BAY ROAD, WILLIAMSBURG, VA 23185
October 8, 2024
5:00 PM

- A. CALL TO ORDER**
- B. ROLL CALL**
- C. PRESENTATION(S)**
- D. PUBLIC COMMENT**
- E. CONSENT CALENDAR**
 - 1. Minutes Adoption
- F. PUBLIC HEARING(S)**
 - 1. Proposed Amendments to the Regulations Governing Utility Service
- G. BOARD CONSIDERATION(S)**
- H. BOARD REQUESTS AND DIRECTIVES**
- I. GENERAL MANAGER'S UPDATE**
 - 1. October 2024 Dashboard
- J. ADJOURNMENT**
 - 1. Adjourn until 5 pm on Wednesday, November 13, 2024 for the Regular Meeting

MINUTES
JAMES CITY SERVICE AUTHORITY BOARD OF DIRECTORS
REGULAR MEETING
COUNTY GOVERNMENT CENTER BOARD ROOM
101 MOUNTS BAY ROAD, WILLIAMSBURG, VA 23185

September 10, 2024

5:00 PM

A. CALL TO ORDER

B. ROLL CALL

Michael J. Hipple, Powhatan District
John J. McGlennon, Vice Chair, Roberts District
James O. Icenhour, Jr., Jamestown District
Ruth M. Larson, Berkeley District
Barbara E. Null, Chair, Stonehouse District

Scott A. Stevens, Secretary to the Board
Adam R. Kinsman, County Attorney
M. Douglas Powell, General Manager

C. PUBLIC COMMENT

1. Ms. Susan Dippre, 9048 Marmont Lane, addressed the Board noting she resided in Ware Creek Manor subdivision and was the second individual to address the issue with the water system within the community, acknowledging Mr. Scott Parkinson as the first. She mentioned she had experienced three failures just in front of her house and three additional failures up and down her street. Ms. Dippre stated that the service saddles on the water main were failing repeatedly. She mentioned she had reached out to Ms. Null to address her concerns and thanked Ms. Null for her prompt response. Ms. Dippre stated the community she lived in was approximately 30-35 years old and consisted of two streets with a total of 60 homes. She asked the Board for its consideration and assistance on this matter for the next budget cycle. Ms. Dippre expressed positive remarks of James City Service Authority (JCSA) staff. She thanked the Board for its time.

2. Mr. James Brennan, 3204 Derby Lane, addressed the Board noting he questioned the reason for grinder pumps in lieu of a regular sewage system. He stated the current failures with the grinder pumps was not the responsibility of the homeowners, adding the Board and its predecessors had approved the grinder pumps. Mr. Brennan inquired about what homeowners would do as a result of the program ending on August 31, 2028. He requested the Board of Directors provide a plan to the affected homeowners as a result of the discontinuation of the grinder pump program. He reiterated the Board's accountability on the subject matter.

3. Mr. Leo Charette, 112 The Colony, addressed the Board noting he had purchased his home in 2004, and at that time he was notified the grinder pump on his property would be maintained by JCSA. He added he also received written correspondence confirming as long as he was the property owner the grinder pump would be maintained by JCSA. Mr. Charette noted he received additional written notification that JCSA had decided to end the maintenance of the grinder pump. He mentioned discussions had with Mr. Powell and expressed his dissatisfaction with the decision as he had a JCSA-owned right-of-way located on his property in addition to a

silo which included two pumps, one for his property and the other for the property next door. Mr. Charette questioned the impact this would have on his property. He requested Board consideration and a solution on the subject matter.

4. Mr. Kenneth Jenne, 7642 Turlington Road, did not come to the podium to speak.

D. CONSENT CALENDAR

1. Contract Award - \$169,903 - Dump Truck Replacement

A motion to Approve was made by Ruth Larson, the motion result was Passed.

AYES: 5 NAYS: 0 ABSTAIN: 0 ABSENT: 0

Ayes: Hipple, Icenhour Jr, Larson, McGlennon, Null

2. Minutes Adoption

A motion to Approve was made by Ruth Larson, the motion result was Passed.

AYES: 5 NAYS: 0 ABSTAIN: 0 ABSENT: 0

Ayes: Hipple, Icenhour Jr, Larson, McGlennon, Null

The minutes Approved for Adoption included the following minutes:

1. July 9, 2024, Regular Meeting

E. PUBLIC HEARING(S)

1. Agreement to Amend New Town Wetland Restricted Area

A motion to Approve was made by John McGlennon, the motion result was Passed.

AYES: 5 NAYS: 0 ABSTAIN: 0 ABSENT: 0

Ayes: Hipple, Icenhour Jr, Larson, McGlennon, Null

Mr. Powell addressed the Board stating JCSA and James City County were partnering to construct a new stormwater pond on Tewning Road adjacent to the Tewning Road Convenience Center and property owned by New Town. He noted the County received a grant from the Department of Environmental Quality to aid with part of the costs. Mr. Powell further noted JCSA and the County would fund 50% each of the remaining balance. He indicated a small portion of the stormwater pond would be located on property that was under restrictive covenants on wetland areas. Mr. Powell advised these restrictive covenants were established in a document known as the Declaration of Restrictions and required an amendment. He elaborated on that point in further detail. Mr. Powell noted staff recommended approval of the attached resolution and welcomed any questions the Board might have.

Ms. Null opened the Public Hearing.

Ms. Null closed the Public Hearing as there were no speakers.

F. BOARD CONSIDERATION(S)

1. Contract Award - \$1,050,997 - Five Forks Water Treatment Plant Building Expansion

A motion to Approve was made by Michael Hipple, the motion result was Passed.

AYES: 5 NAYS: 0 ABSTAIN: 0 ABSENT: 0

Ayes: Hipple, Icenhour Jr, Larson, McGlennon, Null

Mr. Powell addressed the Board noting the Five Forks Water Treatment Plant (FFWTP) required expansion to store chemicals. He stated the proposed addition included chemical storage bays, chemical containment, a shop, and associated HVAC, plumbing, and electrical work in addition to expansion of the existing asphalt truck turnaround and parking area. Mr. Powell advised an Invitation for Bid was publicly advertised and Henderson, Inc. was the only bidder. He remarked negotiations resulted in a final bid price of \$1,050,997. Mr. Powell noted staff recommended approval of the attached resolution awarding the FFWTP Building Expansion contract to Henderson, Inc.

2. Grinder Pump Service Agreement

A motion to Approve was made by Ruth Larson, the motion result was Passed.

AYES: 5 NAYS: 0 ABSTAIN: 0 ABSENT: 0

Ayes: Hipple, Icenhour Jr, Larson, McGlennon, Null

Mr. Powell addressed the Board noting in July of 2023, JCSA had notified customers that the grinder pump service agreement program would be discontinued in August of 2028. He further noted grandfathered customers were notified of the requirement to begin paying for their grinder pump service agreement. Mr. Powell advised that the Board approved the changes to the program but deferred action on the grandfathered customers. He noted that based on input, staff had developed a revised proposal for the grandfathered customers. Mr. Powell explained that under this proposal, grandfathered customers who were the original property owner associated with the grinder pump service agreement would continue to be covered under the program at no charge until the program ended on August 31, 2028. He noted staff recommended approval of the attached resolution outlining the changes to the grinder pump service agreement and recommended that the changes become effective January 1, 2025.

Ms. Null asked if any Board members had questions.

Ms. Larson thanked Mr. Powell for all his efforts during this process and empathized with those homeowners in this current situation. She expressed her belief that JCSA should play a role in assisting these customers with resources after the program ends, adding there was significant concern if grinder pumps were not being properly maintained. She questioned the reasoning for the grinder pumps. Ms. Larson referenced Mr. Charette's situation and noted a course of action was needed.

Mr. Powell replied he was aware of three private companies who maintained grinder pumps, adding JCSA currently subcontracted out the maintenance. He assured the public that there would be private sector options available after August 2028. Mr. Powell expressed speculation that developments at the time were allowed to develop with grinder pumps instead of requiring the developer to put in a pump station. He confirmed he and Mr. Charette have spoken on the subject matter. Mr. Powell advised there was a dual grinder pump located on the JCSA-owned right-of-way on Mr. Charette's property. He indicated the grinder pump that served the property next door, the home had been demolished. Mr. Powell noted Mr. Charette's concern was with the JCSA-owned right-of-way and how that would affect his property. He agreed that Mr. Charette's unique situation needed to be looked at closer.

Ms. Larson reiterated her earlier point of ensuring JCSA provided the necessary resources to these customers. She mentioned the challenges JCSA had experienced regarding staff to perform the maintenance, finding the parts, etc. Ms. Larson stated she understood both standpoints on the situation; however, she felt it was imperative to help these customers navigate through this process. She recommended that the grinder pump maintenance providers

information be available on JCSA's website.

Mr. Powell confirmed he would ensure that information was available.

Ms. Larson replied thank you.

Mr. Icenhour asked how many grinder pumps were there in the County.

Mr. Powell noted prior to the announcement of the grinder pump service agreement program ending he believed there were approximately 600; however, he felt there may be 200-300 additional grinder pumps in the County.

Mr. Icenhour replied ultimately there was less than 1,000 grinder pumps and approximately 35,000 homes within the County.

Mr. Powell confirmed yes.

Mr. Icenhour referenced a previous Land Use case for Greensprings West and the desire to expand the subdivision was based on installing grinder pumps due to the inability of installing a gravity sewer, adding the case was not approved. He agreed with the point that there may be areas developed within the County that probably should not have been developed. Mr. Icenhour expressed his concern with JCSA being solely responsible for these grinder pumps across the entire customer base and pointed out that other County property owners were responsible for their own water and/or sewer issues. He sympathized with the customers in this situation. Mr. Icenhour addressed his fellow Board members and recommended denial of future Land Use cases if a grinder pump was required.

Ms. Null mentioned she had owned a home with a grinder pump, adding she was responsible for the service. She agreed to Mr. Icenhour's point that these grinder pumps should not have been allowed. Ms. Null expressed her belief that JCSA was providing ample time to customers and that JCSA should not have to burden the costs of these grinder pumps forever.

Mr. McGlennon stated he would not support any new development requesting grinder pumps. He mentioned Mr. Charette's circumstances were valid and needed to be addressed. Mr. McGlennon agreed with JCSA providing the necessary resources to help these customers navigate through this process.

Mr. Powell noted if the Board approved this resolution JCSA would still remain in communication with these customers and provide additional resources that were available.

Mr. Hipple stressed the importance of making it clear to customers that after August 31, 2028, JCSA would no longer be responsible for these grinder pumps. He mentioned he has a grinder pump on his property and was not fond of them at all. Mr. Hipple sympathized with the customers in this situation. He questioned various components to Mr. Charette's predicament and how it would be addressed.

G. BOARD REQUESTS AND DIRECTIVES

None.

H. GENERAL MANAGER'S UPDATE

1. September 2024 Dashboard Report

Mr. Powell noted he had sent an email last week to the Board asking if it was available for a Retreat on Friday, January 24, 2025. He further noted no formal action was required as it would be part of the Board's Calendar. Mr. Powell informed the Board as part of its Agenda, JCSA desired to have its rate study consultant present and wanted to ensure those dates worked for all parties.

Mr. Icenhour replied that date worked for him.

Mr. McGlennon replied he preferred afternoon; however, he could make either morning or afternoon work.

Ms. Null asked if that was the same date of the Organizational Meeting.

Mr. Powell replied no, adding the Organizational Meeting was earlier in the month of January. He invited the Board to the Quarterly Recognition Luncheon on Wednesday, September 25, 2024, 11 a.m. at JCSA.

I. ADJOURNMENT

1. Adjourn until 5 pm on October 8, 2024 for the Regular Meeting

A motion to Adjourn was made by Michael Hipple, the motion result was Passed.

AYES: 5 NAYS: 0 ABSTAIN: 0 ABSENT: 0

Ayes: Hipple, Icenhour Jr, Larson, McGlennon, Null

At approximately 7:10 p.m., Ms. Null adjourned the Board of Directors.

MEMORANDUM

DATE: October 8, 2024

TO: The Board of Directors

FROM: M. Douglas Powell, General Manager, James City Service Authority

SUBJECT: Proposed Amendments to the Regulations Governing Utility Service

Staff proposes three amendments to the Regulations Governing Utility Service (the Regulations), specifically in Section 3, Connection Required and Section 10, Fire Service Connection:

1. Adding language requiring minor subdivisions to connect to James City Service Authority (JCSA) infrastructure. The proposed change requires a minor subdivision located within the Primary Service Area (PSA) within 1,000 feet of JCSA infrastructure to connect to JCSA infrastructure. This requirement would be the same as the pre-2020 update to the Regulations which used 1,000 feet as the criteria and closes an unintended loophole under the current Regulations that allows minor subdivisions in the PSA to avoid connecting.
2. Removing the requirement for replacement structures to pay connection fees.
3. Updating the hydrant meter language to limit the amount of time that can be used at the same location and adding language indicating that the user is responsible for damage as a result of use.

Staff recommends approval of the resolution amending the Regulations as described.

MDP/ap
PropAmdUtilRegs-rev-mem

Attachment

RESOLUTION

PROPOSED AMENDMENTS TO THE REGULATIONS GOVERNING UTILITY SERVICE

WHEREAS, staff proposed amendments to the Regulations Governing Utility Service (the Regulations) in Section 3, Connection Required and Section 10, Fire Service Connection.

NOW, THEREFORE, BE IT RESOLVED that the Board of Directors of the James City Service Authority, James City County, Virginia, hereby approve the amendments to the Regulations as referenced.

Barbara E. Null
Chair, Board of Directors

ATTEST:

Teresa J. Saeed
Deputy Secretary to the Board

LARSON
ICENHOUR
MCGLENNON
HIPPLE
NULL

VOTES

<u>AYE</u>	<u>NAY</u>	<u>ABSTAIN</u>	<u>ABSENT</u>
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Adopted by the Board of Directors of the James City Service Authority, James City County, Virginia, this 8th day of October, 2024.

PropAmdUtilRegs-res

SECTION 3. CONNECTION REQUIRED

The following regulations shall be observed to determine who shall be required to connect to the Authority's infrastructure.

- A. Authority infrastructure capacity shall be obligated by contract, or approval of a site, subdivision, or master plan, so long as the approval remains valid, on a first come-first served basis and in the best interest of the Authority.
- B. Service to existing or future premises. ~~Excluding subdivisions,~~ ~~A~~an owner of a parcel located within the PSA, any portion of which is located within 55-feet of Authority infrastructure that is accessible through an applicable and existing right-of-way and/or Authority water or sanitary sewer easement, shall connect to the infrastructure of the Authority or, upon the approval of the Authority, to the infrastructure of HRSD; provided, however, an owner of a parcel shall not be required to connect to the Authority's infrastructure when any of the following conditions apply:
 - 1. The Authority's Discretion: The Authority, at its discretion, may determine that connection is not required if it is in the best interest of the Authority.
 - 2. Capacity: The capacity of the public water and/or sanitary sewer system is inadequate to serve the premises.
 - 3. Land Use Restriction: The premises is prohibited from connection to a water or sanitary sewer main by zoning, special use permit, or proffer conditions. If land use restrictions apply, existing private septic systems or domestic sewage systems may be repaired or replaced subject to Virginia Department of Health approval and appropriate County department approval.
 - 4. Distance from Right-of-Way or Easement: If a premises is located more than 600-feet from the proposed service connection, the owner may request a waiver from the connection requirement due to excessive private water and/or sanitary sewer service pipe length. Prior to a waiver being granted, the owner must provide documentation that an alternative source of potable water and/or a private septic or domestic sewage system, which is approved by the Virginia Department of Health, is available to serve the premises.
 - 5. Water: The existing structure is served by an existing functional domestic supply or source of potable water, which is approved by the Virginia Department of Health.
 - 6. Sanitary Sewer: The existing premises is served by a private septic system or domestic sewage system that:
 - (a) has absorption trenches that are functioning properly. The Virginia Department of Health shall determine whether absorption trenches are functioning properly, or

- (b) can be made to function properly by replacing or repairing one of the following: sewer pipe from building to the septic tank or any of its parts; pump or pump chamber; conveyance lines; and/or distribution box. Additionally, a one-time remedial repair may be made to correct a failing drainfield that would not require excavation or replacement of any portion of the drainfield such as a chemical treatment, flushing, or root removal. Minor excavations to access the drainfield lines will be allowed.

~~7. Replacement Premises: A premises that is replaced due to a natural disaster or fire is not considered a future premises or new separate service connection as long as such restoration has begun within 12 months of the date of the casualty and is complete within 24 months of the date of the casualty. System facility charges shall apply to replacement premises not resulting from a natural disaster or fire.~~

~~C. Minor Subdivisions: A minor subdivision located within the PSA, any portion of which is located within 1,000-feet of Authority infrastructure shall connect to infrastructure of the Authority or, upon the approval of the Authority, to the infrastructure of HRSD.~~

~~CD. No Reversion: The owner of an existing premises who has connected to the Authority water and/or sanitary sewer system may not revert to a private water and/or sanitary sewer system unless approved, in writing, by the Authority.~~

~~DE. Sanitary sewer service to existing premises with proposed future addition: An owner of property shall be required to connect to the sanitary sewer facilities of the Authority when a proposed future addition to an existing premises causes the existing septic system capacity to be exceeded as determined by the Virginia Department of Health, and any portion of the parcel is located within 55-feet of Authority wastewater infrastructure that is accessible through an applicable and existing right-of-way and/or Authority water sanitary sewer easement; however, connection to said facilities shall not be required nor permitted if connection is not permitted by zoning, special use permit or proffer conditions.~~

~~EF. Time to connect: The owner of an existing structure shall comply with this connection regulation within one (1) year after receiving from the Authority written notice that utility service is available.~~

~~FG. Plumbing facilities: An existing premises required by these Regulations to connect to a water and/ or wastewater service of the Authority shall obtain the appropriate permits and approvals from the County.~~

~~GH. Responsibility for Installing Connection:~~

1. Single-Family Residential Properties: If connection is required, the Authority shall provide a domestic water and/or sanitary sewer connection to the property boundary line upon payment of all applicable fees and charges.
2. Non-Single Family Residential and Non-Residential Properties: The property owner shall provide domestic water and/or sanitary sewer connection. The Authority shall

Amended October 27, 2020

have no responsibility for extending water and wastewater mains or installing service connections to any of the parcels from such extended mains.

3. Subdivisions: For subdivisions requiring water and wastewater services ~~by County ordinances~~, the Authority shall have no responsibility for extending water and wastewater mains or installing service connections to any of the parcels from such extended mains.

SECTION 10. PRIVATE FIRE PROTECTION SYSTEMS; FIRE HYDRANTS

A. Private Fire Protection Systems

1. Application. When a fire protection system is required, upon written application to the Authority, and upon payment of all charges, the applicant shall, at its expense, construct and install a fire service connection to supply a fire protection system. Such construction shall conform to the Standards. When constructed and installed by the applicant, subject to inspection by the Authority, such construction shall not commence until the applicant furnishes to the Authority, and the Authority approves in writing, the plans for such construction and installation.
2. Fire service detector check meter. The Standards and HRPDC Regional Construction Standards shall be consulted for detector check meter requirements.
3. Charge. There shall be no charge for water supplied through a private fire protection system which is used to extinguish fires.
4. Additions. No addition of any hydrant, standpipe, sprinkler head, or other outlet shall be made to a fire protection system until plans for such addition have been submitted to and approved in writing by the Authority.
5. Pressure, supply. The provisions of these regulations, which govern the interruption of water supply, apply to fire service connections. The Authority shall not assume any responsibility for loss or damage because of inadequate quantity or pressure.
6. Violation. Water supplied through a private fire service connection shall be used solely for the extinguishment of fires and, upon approval by the Authority, for testing of the fire protection system. If a customer makes unauthorized or unapproved uses of the fire protection system, for any reason other than fire suppression, a \$500.00 penalty shall be imposed upon the customer per occurrence. Each day a violation is committed or permitted to continue, shall constitute a separate occurrence. If the penalty is not paid within five business days to the Authority upon discovery of the violation, all utility service to the customer shall be terminated until such time that the penalty has been paid.

Furthermore, if it is discovered that the fire protection system has in any way been intentionally adjusted or tampered with or if any unapproved connection has been made to the system that provides the customer with an unauthorized supply of water, then a \$500.00 penalty shall be imposed per occurrence. Each day a violation is committed or permitted to continue, shall constitute a separate occurrence. In addition, the customer shall also remit to the Authority the amount of the retail water charges for the estimated unauthorized water usage. If the penalty and charges are not paid within five business days to the Authority upon discovery of the violation, all utility service to the customer shall be terminated until such time that the amount due has been paid.

B. Fire Hydrants.

1. Application. When fire hydrants are required, upon written application to the Authority, and upon payment of all applicable charges, the applicant shall, at its expense, construct and install fire hydrants. Such construction shall conform to the Standards. When constructed and installed by the applicant, subject to inspection by the Authority, such construction shall not commence until the applicant furnishes to the Authority, and the Authority approves in writing, the plans for such construction and installation.
2. Access to fire hydrants required. The Authority requires unobstructed access to its fire hydrants at all times. If access to a fire hydrant is blocked or obstructed, the Authority may remove the obstruction, as much as necessary to properly inspect, maintain, and operate the fire hydrant.
3. Restrictions on use. The use of fire hydrants shall be restricted to the taking of water for the extinguishment of fires; water shall not be taken from any fire hydrant for any other use, including construction, street sprinkling, filling of swimming pools, or flushing storm sewers or gutters, unless specifically permitted in writing by the Authority for the particular time and occasion and upon payment of all applicable charges. All such uses shall be metered and the Authority retail water rates shall apply. All hydrant use shall conform to Authority requirements as contained in these Regulations, the user permit and the rental application. A fire hydrant meter may be furnished by the user or provided by the Authority in accordance with the following procedures. Failure to comply with any part of the Regulations or the Hydrant Meter Usage Agreement may result in permanent loss of hydrant meter privileges. ÷

a. User-furnished hydrant meters

1. The meter shall be registered with the Authority and receive a written water user permit issued from the Authority Customer Service Office. The meter shall be inspected by the Authority prior to issuance of an initial permit and thereafter the user must provide annual backflow prevention inspection forms to the Authority.
2. Permit shall be good for 12 months from the date of issuance. Meters must be re-registered every 12 months in accordance with the guidelines in the previous paragraph.
3. User-furnished meter assembly shall include a reduced pressure zone backflow preventer.
4. User shall be responsible for calling in meter readings by the first day of each month prior to the billing cycle deadline. Failure to comply may result in user's loss of permit privilege and/or future use. The meter readings may be faxed, mailed, or emailed to the Authority utilizing the Application/Agreement Form. If the meter reading is not properly reported, a 300 Gallon Per Day (GPD) minimal assessment may be

charged until the account is properly reported and satisfied, or voluntarily terminated. Upon termination, the Authority placard must be returned within 10 business days.

5. User will notify the Authority when the meter is no longer in use in the Authority's water system. Failure to provide notification may preclude future permit approvals.
6. User-furnished meters will only be used at the specific work site identified in the permit. User will not use meters at other work sites unless approved by the Authority. Use of a hydrant meter at one location shall be limited to a 1 month period. Hydrant meters at the same location are not to be used daily as part of normal operations.
7. Upon issuance of permit, user will present the meter device to a location designated by the Authority so that an official Authority placard may be placed on the device. This placard may only be removed by an Authority employee. Tampering/removal of the placard by user may result in fees, confiscation of device, and future loss of hydrant meter privileges.
8. Hydrant meters cannot be used in the Authority's independent water systems without written approval from the Authority.
9. User shall be responsible for damage to Authority infrastructure and the associated cost of repairs resulting from the use a hydrant meter.

b. Authority-furnished hydrant meters

1. User shall pay a deposit, fifty dollars (\$50) of which is non-refundable, and receive a written permit issued by the Authority prior to receiving a hydrant meter. Meters provided by the Authority will be issued on a first come, first serve basis. The device will have an official Authority placard attached to provide high visibility and proof of user authorization for use. This placard may only be removed by an Authority employee. Tampering/removal of the placard by user may result in confiscation of device, and possible future loss of hydrant meter privileges. Deposit fees are as follows:

3-inch hydrant meter -	\$2,125
5/8 x 3/4 inch hydrant meter -	\$950
(\$50 of deposit is non-refundable)	
2. Permit shall be good for 30 days. If user needs the meter more than 30 days, user shall have the permit renewed in 30-day increments for a maximum of 90 days total. Customers requiring a meter longer than 90 days will be encouraged to purchase their own meter. Customers will not be able to rent another meter until 30 days has elapsed since any

prior meter rental. In the event that the meter is not functioning properly, it shall be returned to the Authority for exchange immediately or customer will be assessed a minimum daily charge of 300 gallons per day. Permits will not be renewed beyond 90 days of the original permit date. Any meter retained past the due date may incur a late fee of \$20 a day, which will be deducted from the deposit.

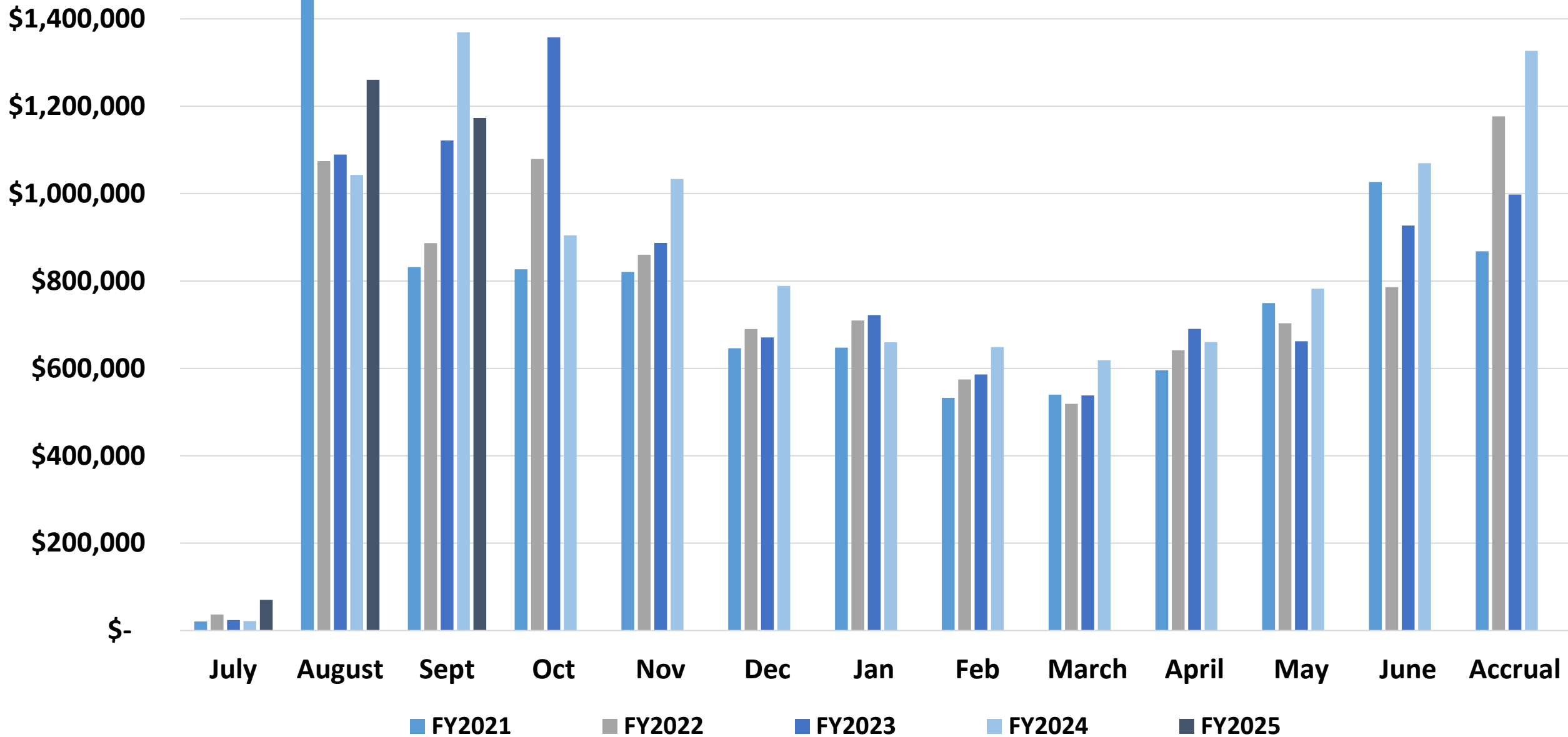
3. Authority-furnished meters will only be used at the specific work site identified in the permit. User will not use the meter at other work sites unless approved by the Authority. Under no circumstances will the meter be used outside the Authority service area.
4. Permittee cannot obtain more than one Authority-furnished meter at a time unless approved by the Authority.
5. Hydrant meters cannot be used in the Authority's independent water systems without written approval from the Authority.
6. User shall be responsible for damage to Authority infrastructure and the associated cost of repairs resulting from the use a hydrant meter.

4. No liability. The Authority shall not be considered an insurer of persons or property, or to have undertaken to extinguish fires, or to protect any person or property against loss or damage by fire or otherwise, and it shall not be responsible to any person for any loss, or damage, or injury by reason of fire, or failure to supply water or pressure, or for any other cause whatsoever.
5. Unauthorized use. If a fire hydrant is discovered to have been used for any purpose other than fire suppression without prior approval by the Authority, a \$500 penalty per occurrence shall be assessed against the violator, and legal action may be sought against such unauthorized user in accordance with these Regulations. Each day a violation is committed or permitted to continue, shall constitute a separate occurrence. The penalty shall be paid within five business days or all utility service received by the violator, or the employer that they represent, shall be terminated until such time as the penalty is paid.

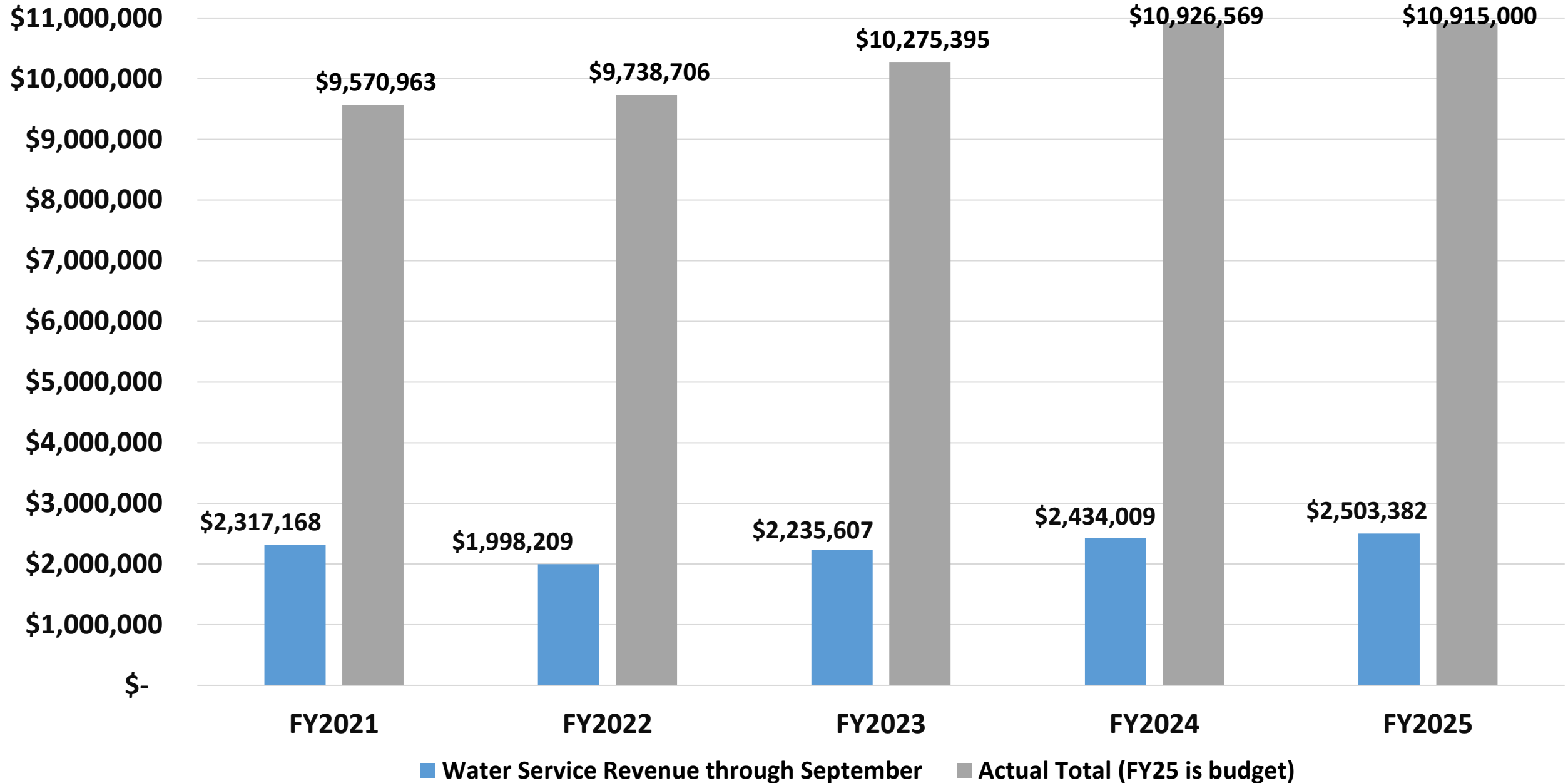
C. Authority Permanent Water Withdrawal Point Location and User Requirements

Permanent designated point locations for water withdrawal by approved contractors shall be determined by the Authority.

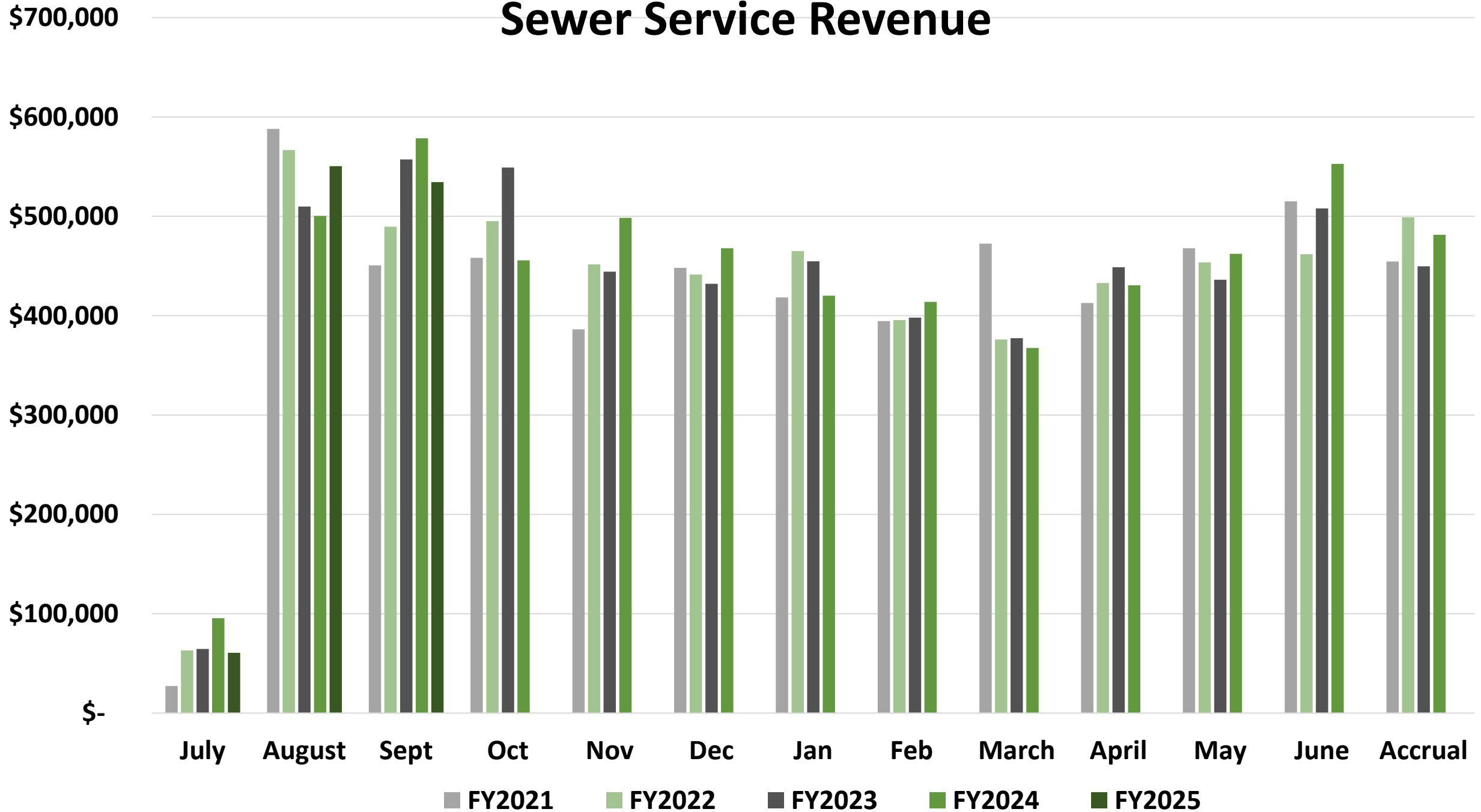
Water Service Revenue



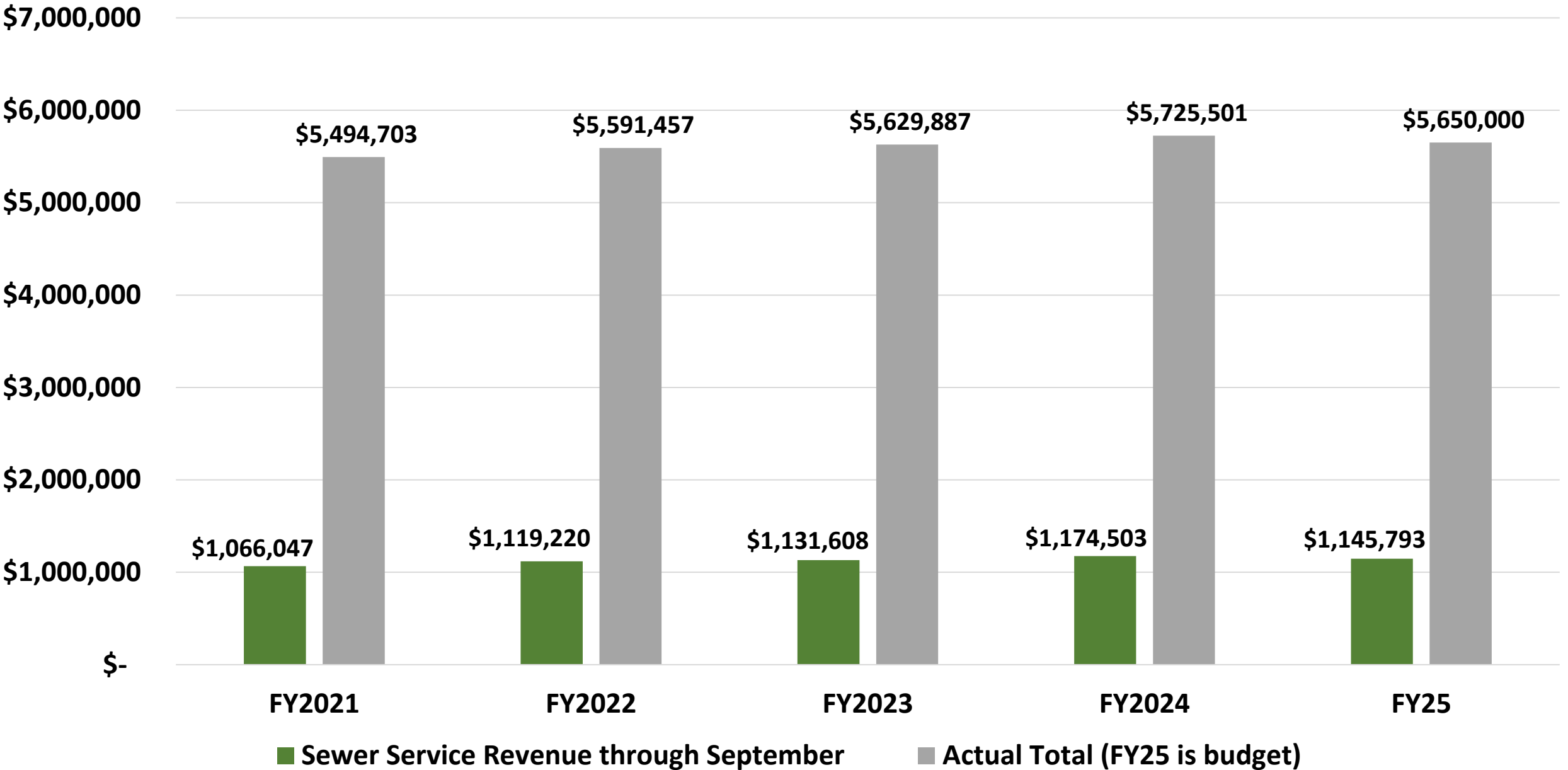
Water Service Revenue through September



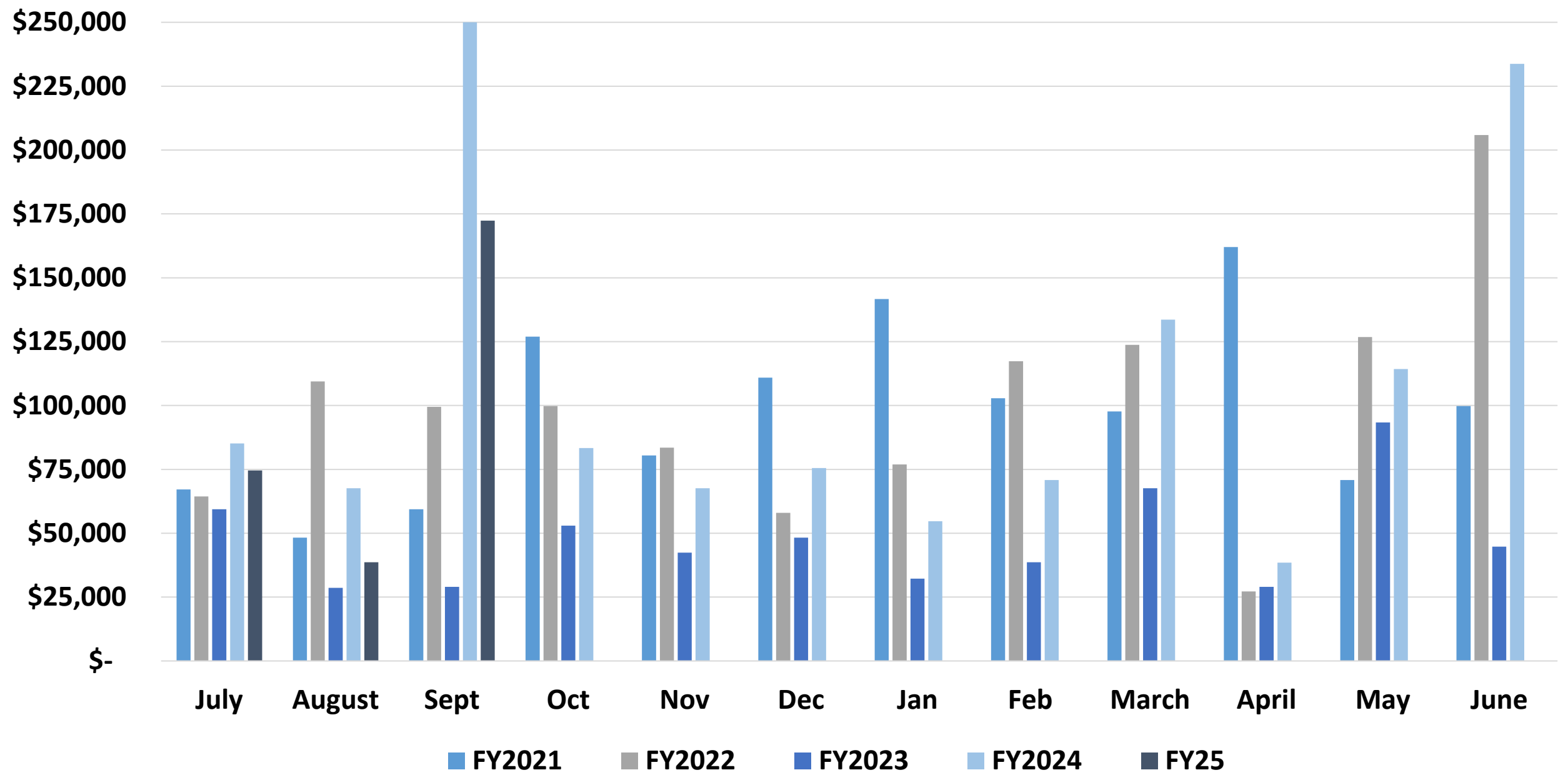
Sewer Service Revenue



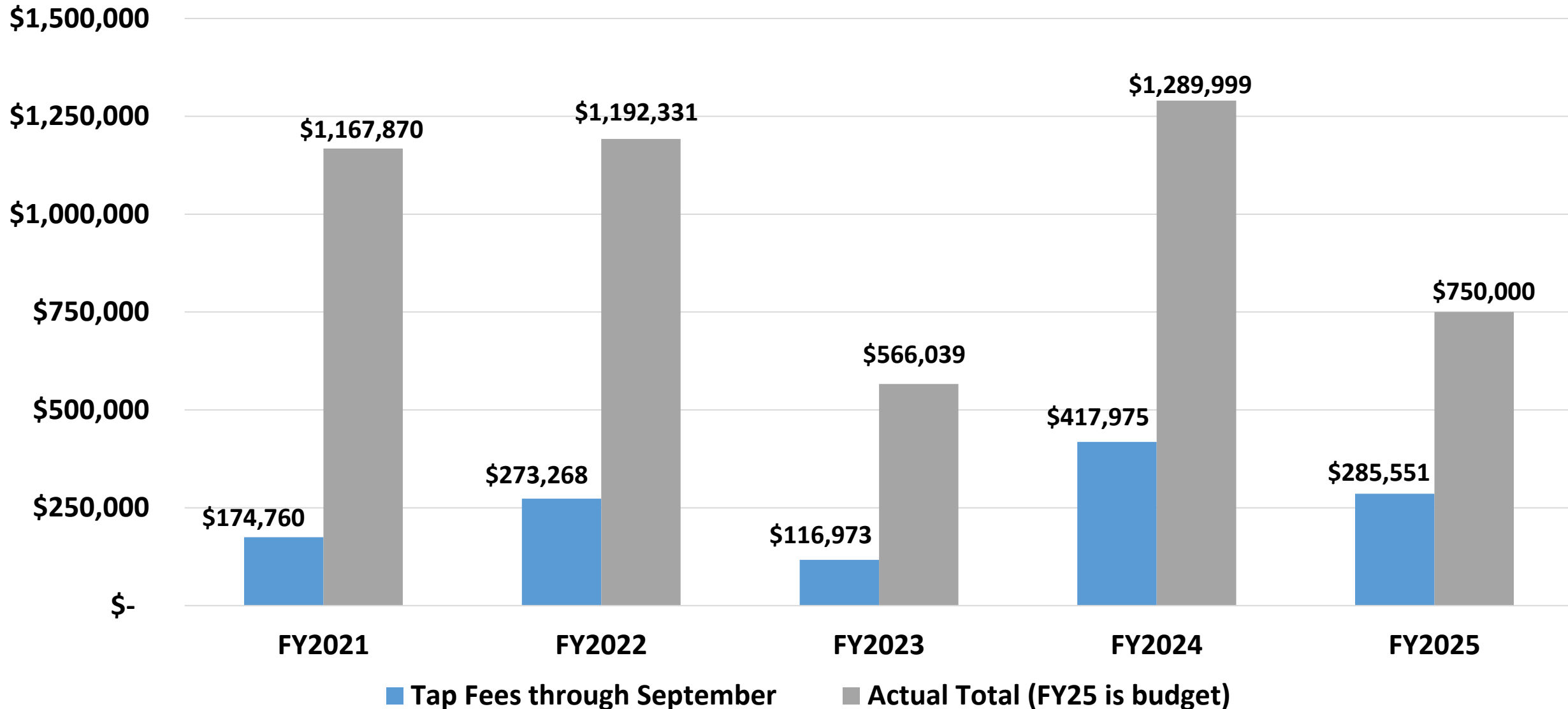
Sewer Service Revenue through September



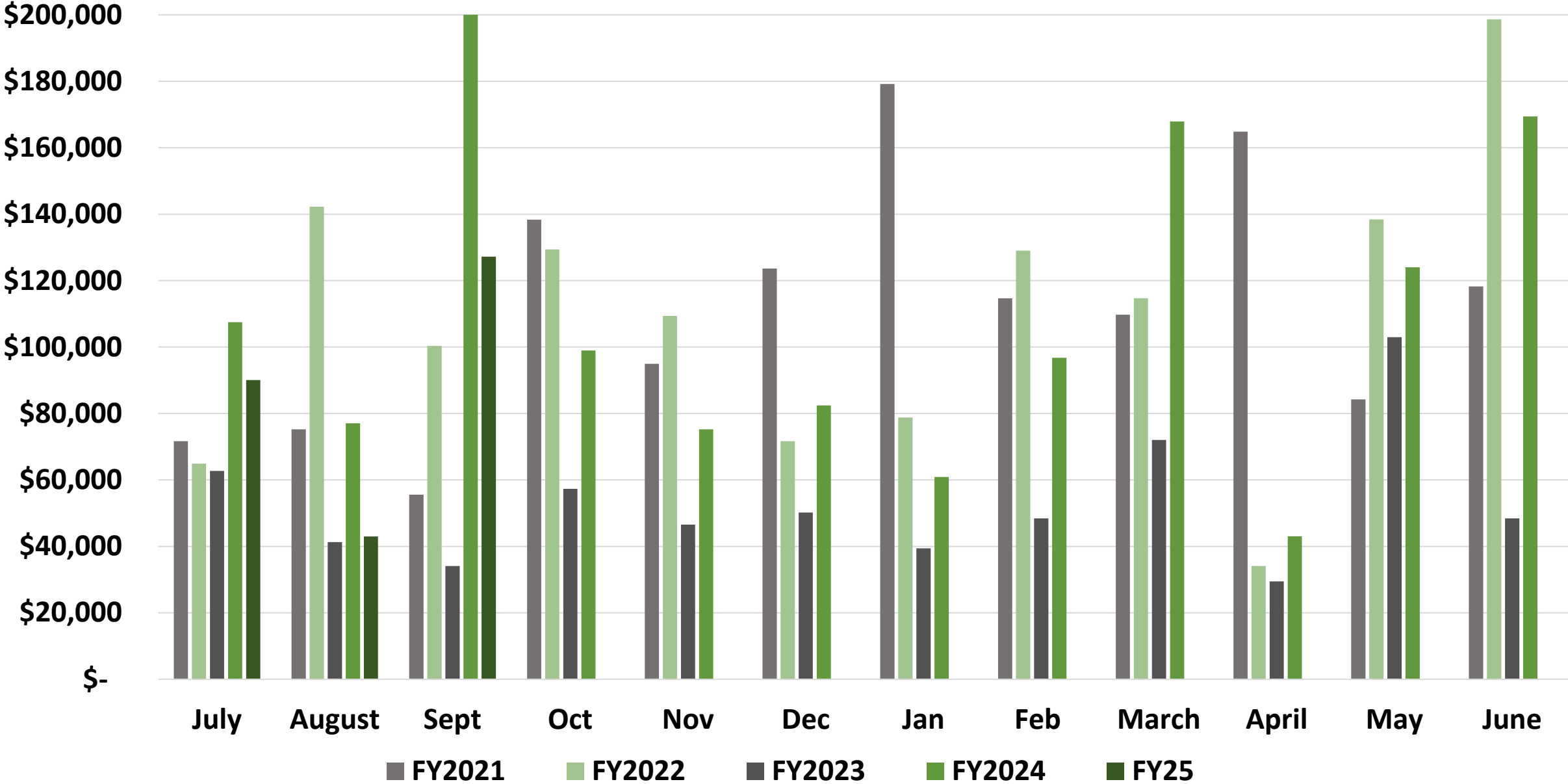
Water Tap Fees



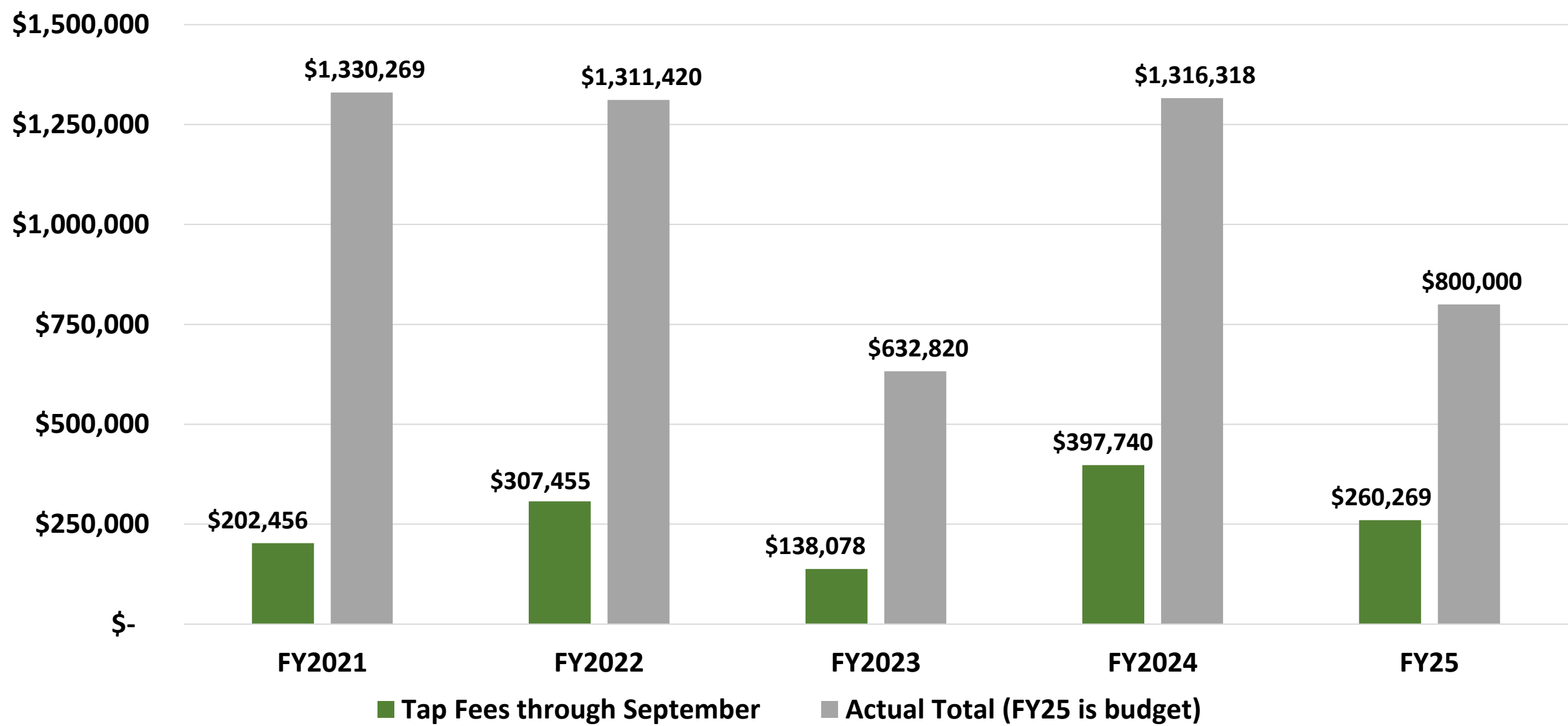
Water Tap Fees through September



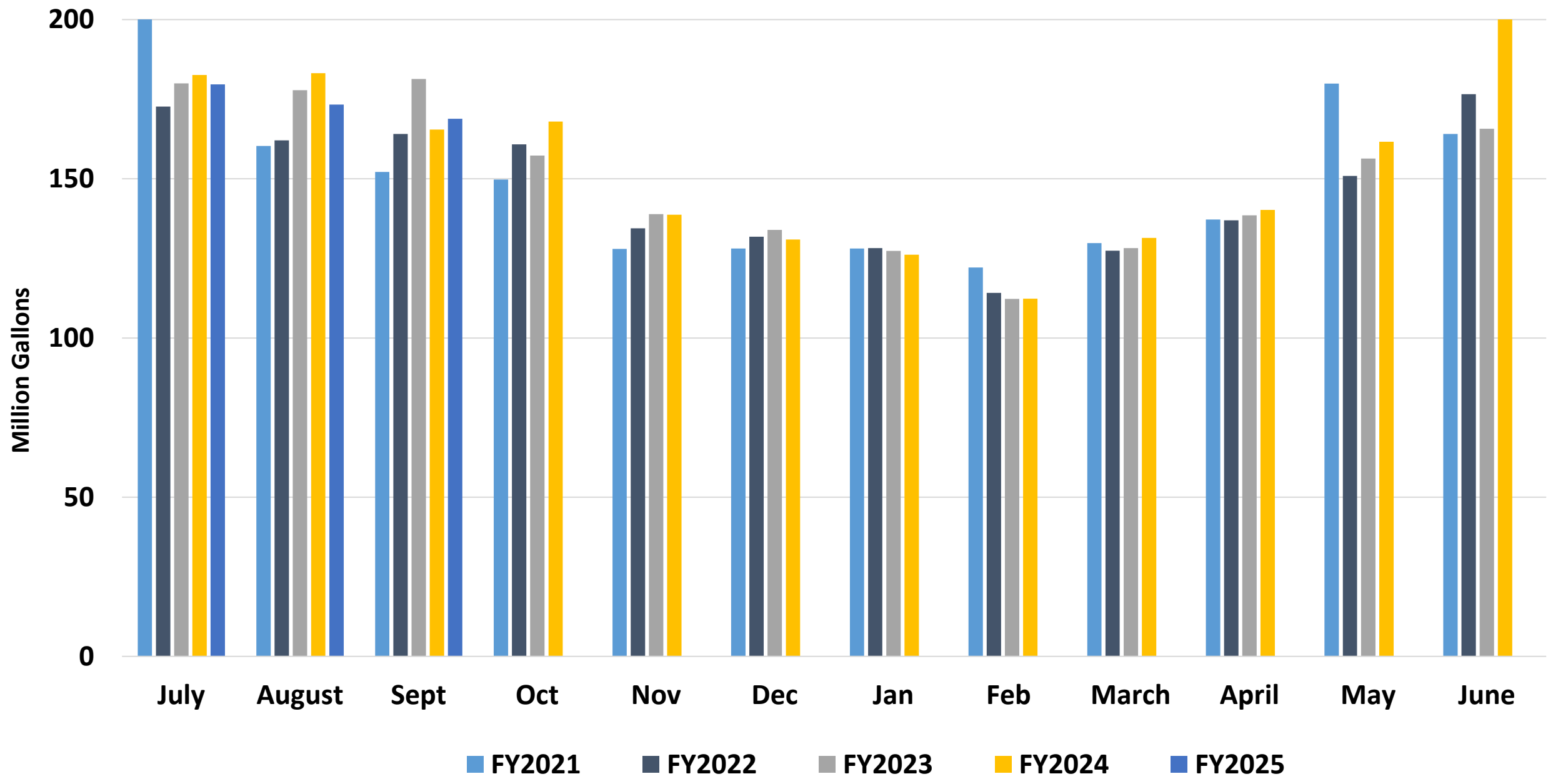
Sewer Tap Fees



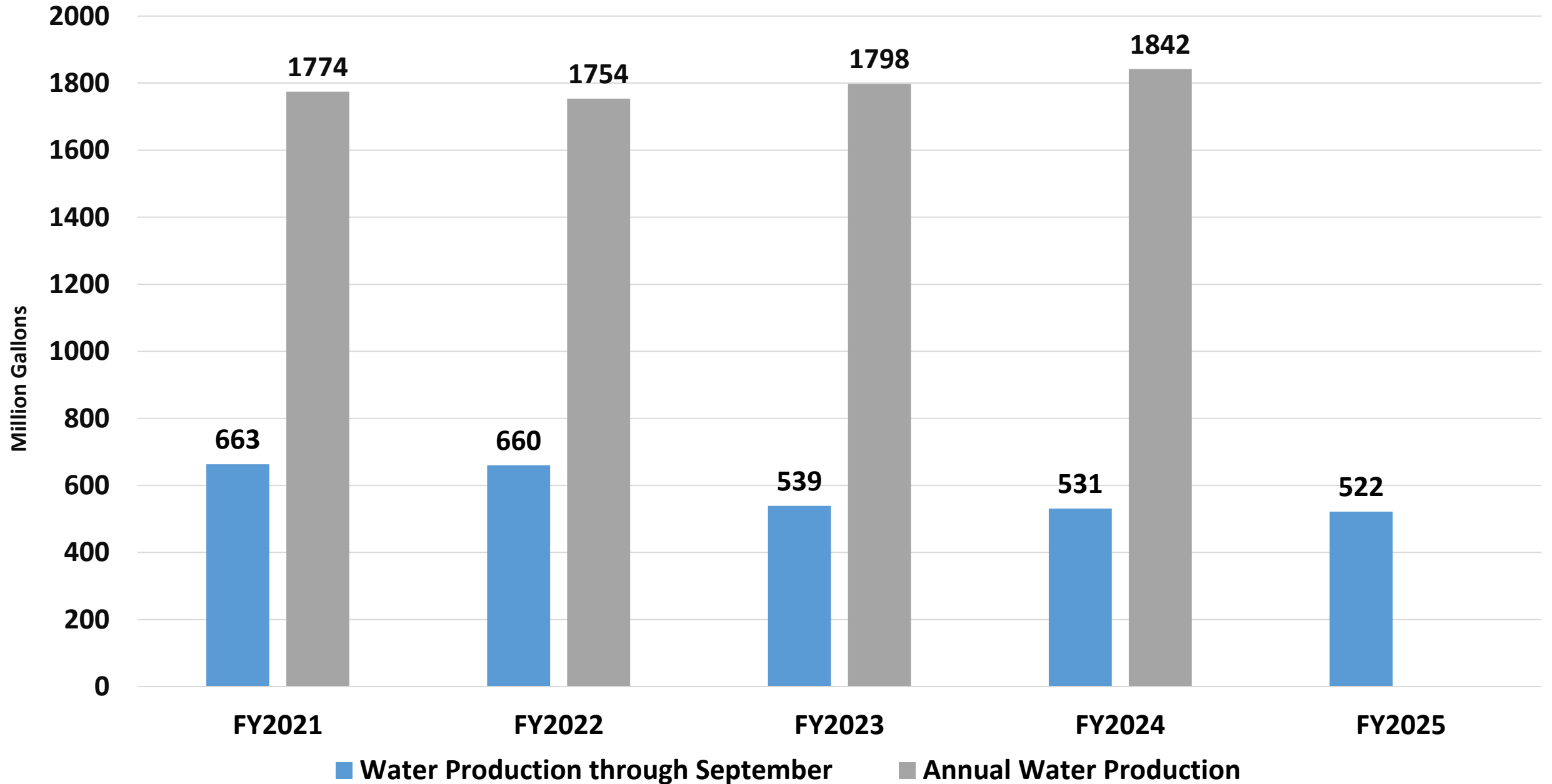
Sewer Tap Fees through September



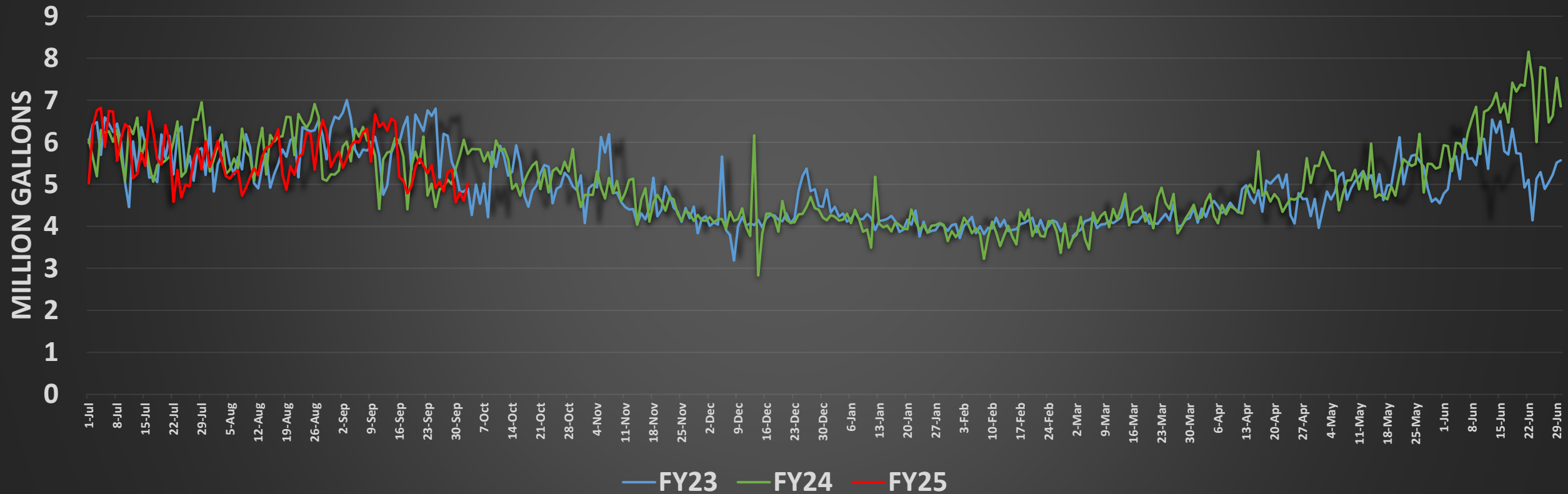
Monthly Water Production



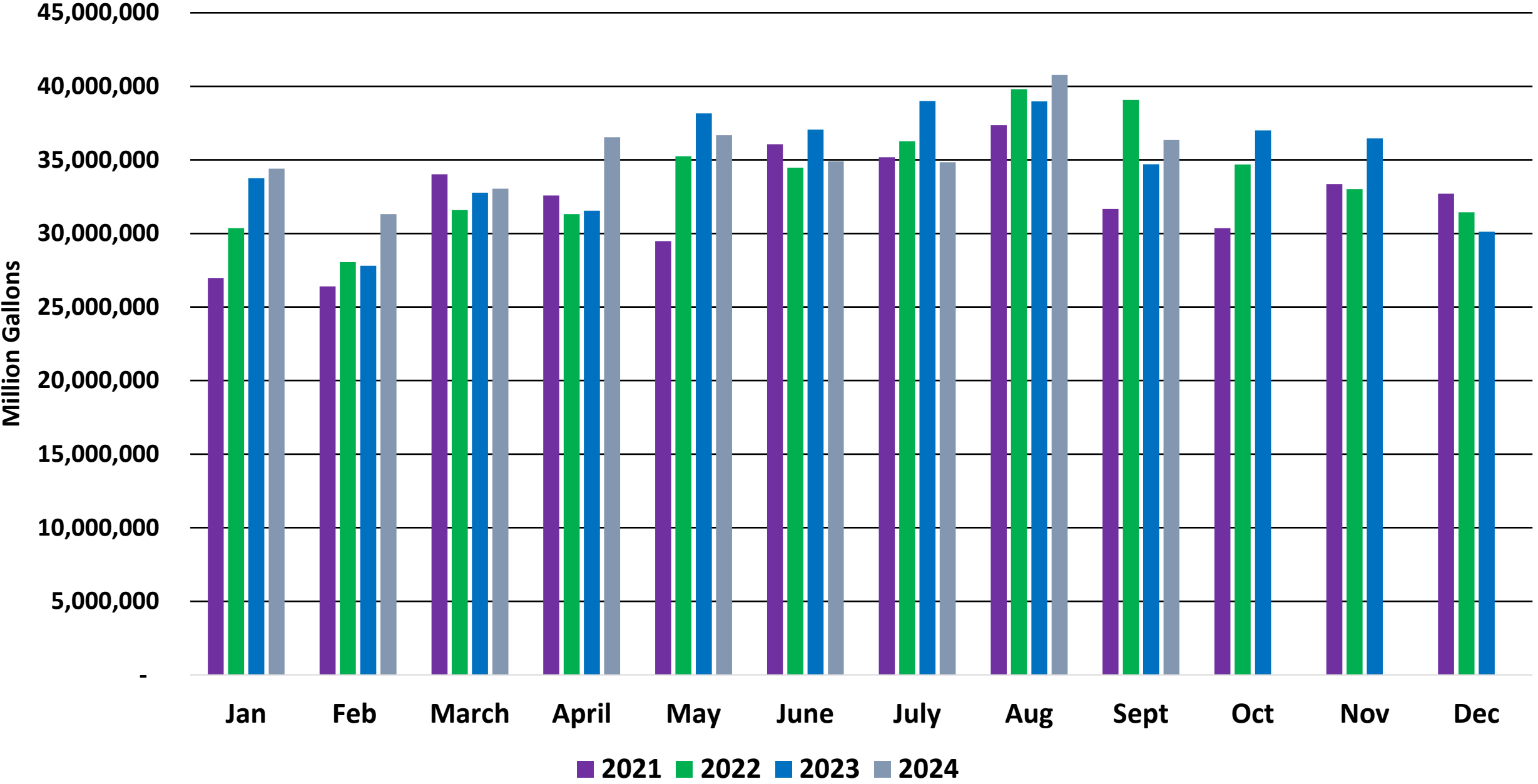
Water Production through September



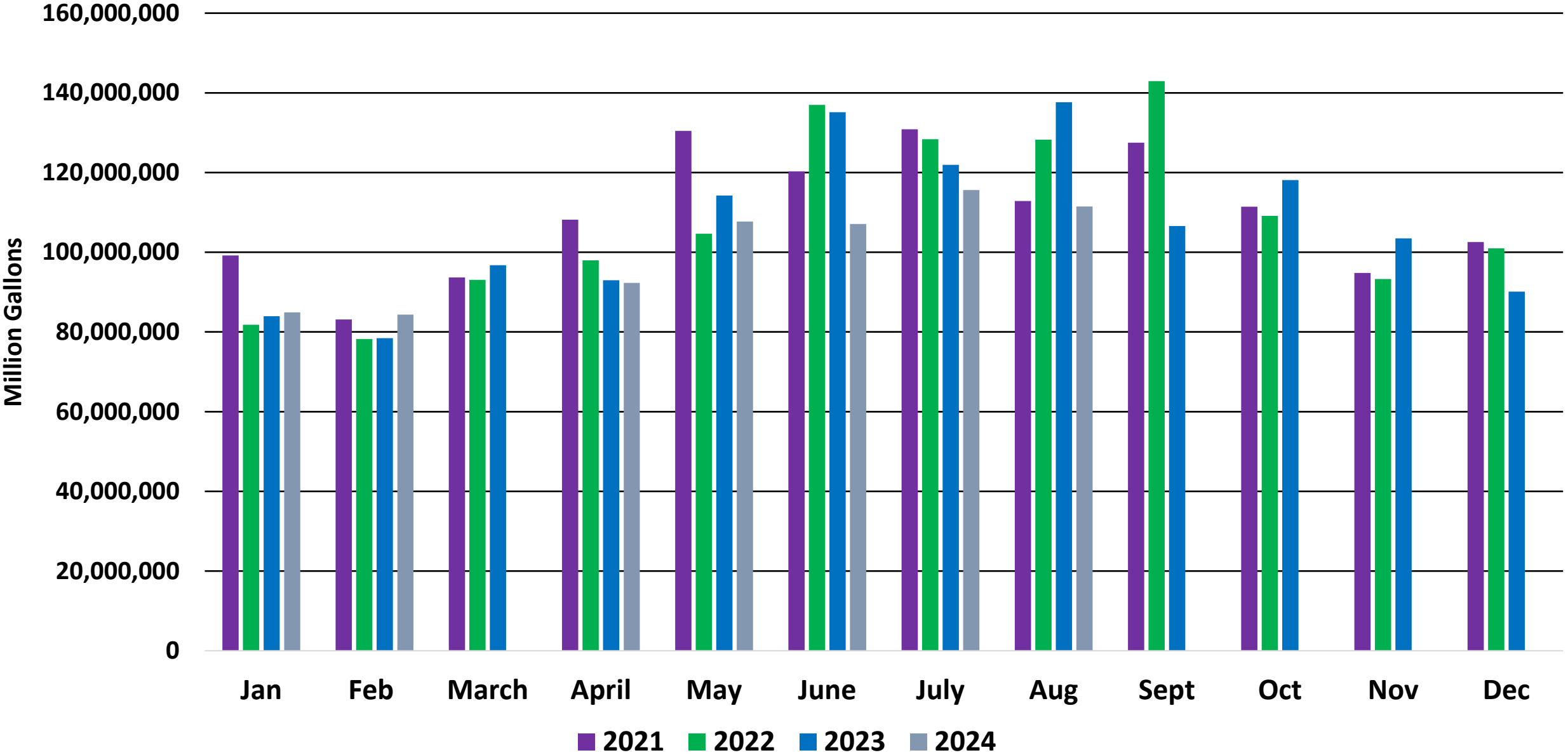
Daily Water Production



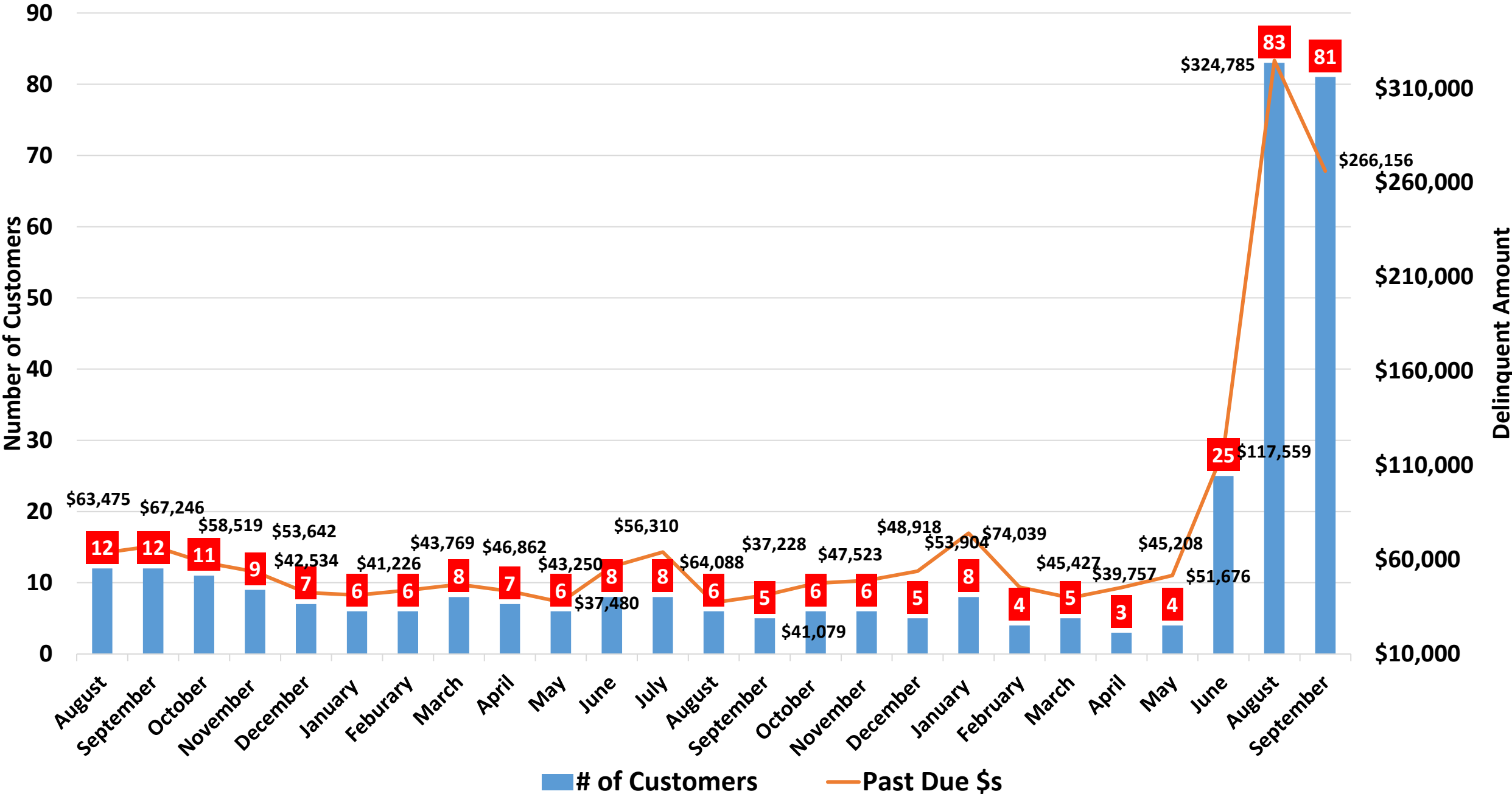
Commercial Consumption



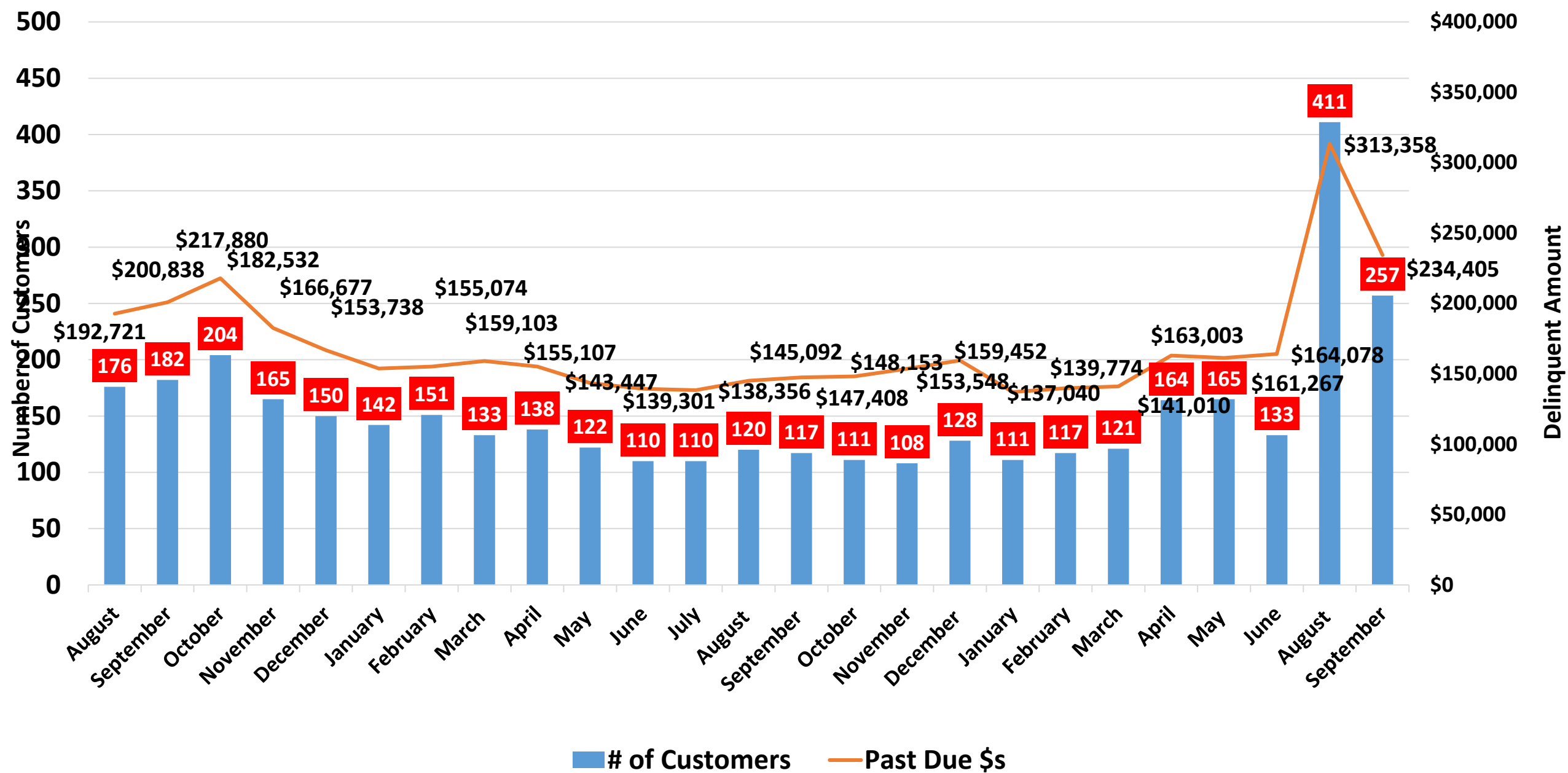
Residential Consumption



Delinquent Commercial Accounts Over \$500 and Over 90 Days



Delinquent Residential Accounts Over \$300 and Over 90 Days



Customer Service Call Volume

