

AGENDA
JAMES CITY SERVICE AUTHORITY BOARD OF DIRECTORS
REGULAR MEETING
COUNTY GOVERNMENT CENTER BOARD ROOM
101 MOUNTS BAY ROAD, WILLIAMSBURG, VA 23185
December 10, 2024
5:00 PM

A. CALL TO ORDER

B. ROLL CALL

C. PRESENTATION(S)

D. PUBLIC COMMENT

E. CONSENT CALENDAR

1. Minutes Adoption
2. Contract Award - \$325,237 Operations Center HVAC Replacement

F. PUBLIC HEARING(S)

1. Resolution Approving Public Use and Authorizing Acquisition of Necessary Property Rights by Eminent Domain

G. BOARD CONSIDERATION(S)

1. Setting a Public Hearing - Regulations Governing Utility Service Updates

H. BOARD REQUESTS AND DIRECTIVES

I. GENERAL MANAGER'S UPDATE

1. December 2024 Dashboard Report

J. ADJOURNMENT

1. Adjourn until 4 pm on January 14, 2025 for the Organizational Meeting

MINUTES
JAMES CITY SERVICE AUTHORITY BOARD OF DIRECTORS
REGULAR MEETING
COUNTY GOVERNMENT CENTER BOARD ROOM
101 MOUNTS BAY ROAD, WILLIAMSBURG, VA 23185

November 13, 2024

5:00 PM

A. CALL TO ORDER

B. ROLL CALL

Michael J. Hipple, Powhatan District
John J. McGlennon, Vice Chair, Roberts District
James O. Icenhour, Jr., Jamestown District
Ruth M. Larson, Berkeley District
Barbara E. Null, Chair, Stonehouse District

Scott A. Stevens, County Administrator
Adam R. Kinsman, County Attorney
M. Douglas Powell, General Manager

C. PRESENTATION(S)

1. Commendation for Service - David F. Osborne

Mr. Powell addressed the Board regarding recognition of Mr. David Osbourne and his 20-year career with the James City Service Authority (JCSA). He requested Mr. Osbourne join him at the podium. Mr. Powell mentioned Mr. Osbourne's various positions held during his 20-year career with JCSA. He noted Mr. Osbourne's diversified talents, adding he had been a key contributor to JCSA. Mr. Powell expressed high remarks of Mr. Osbourne and lasting contributions to the organization. He cited the Commendation for Service proclamation included in the Board's Agenda Packet. Mr. Powell thanked Mr. Osbourne for his service and dedication, and extended well wishes for his retirement.

The Board and audience applauded.

Ms. Null advised the Board of Directors would recess to allow the Board of Supervisors to start and complete its meeting and then the JCSA Board of Directors would return from recess.

At approximately 5:09 p.m., the Board recessed.

At approximately 8:37 p.m., the Board reconvened.

Ms. Null indicated the JCSA Board of Directors meeting would resume.

2. EPA Lead and Copper Rule Revisions and Improvements

Mr. Powell addressed the Board noting Mr. Michael Youshock, Chief Engineer, would provide a PowerPoint presentation on recent revisions to the United States Environmental Protection Agency (EPA) Lead and Copper Rule.

Mr. Youshock addressed the Board highlighting the various revisions made to the Lead and Copper Rule displayed on the PowerPoint presentation. He stated JCSA successfully completed service line inventory, adding that information was available on JCSA's [website](#). Mr. Youshock advised there was a notification requirement that did not apply to JCSA as there was no lead or galvanized material found. He noted the Virginia Department of Health required revised language for public notices and annual Safe Drinking Water Act: Consumer Confidence Reports. Mr. Youshock elaborated in further detail on the service line inventory and what that entailed in addition to the methods utilized for validation purposes. He discussed and displayed future changes and requirements that would become effective in 2027 on the PowerPoint presentation. Mr. Youshock concluded his remarks and welcomed any questions the Board might have.

Mr. McGlennon asked if fixtures after 1969 would most likely not have lead in them.

Mr. Youshock replied it was complex. He explained until 10 years ago brass was allowed to have a certain amount of lead, he believed approximately 7%, adding the current requirement was .25%. Mr. Youshock indicated that older brass would contain more lead.

Mr. McGlennon mentioned Mr. Youshock's reference to other neighboring localities that had lead concerns. He asked if the City of Newport News was impacted.

Mr. Youshock confirmed yes, adding he believed thousands of notifications were sent out. He looked to Mr. Powell for a definitive answer on that point.

Mr. Powell confirmed it was thousands of notifications; however, he was uncertain of the exact number at this time. Mr. Powell noted he did have a figure regarding Roberts District residents affected and would provide that information to him.

Mr. McGlennon thanked Mr. Powell.

Mr. Hipple asked if a citizen tested for lead in their house would they send the sample to JCSA or was there a test kit provided.

Mr. Youshock replied JCSA provided the test kit and collected it after the test was conducted. He explained the current process for the testing and the proposed process in 2027.

Mr. Hipple asked about copper and lead solder and if there were any concerns in relation to leaching.

Mr. Youshock replied in-house samples targeted houses that would have had the lead solder. He stated JCSA's results were good, adding JCSA always met the requirements for copper and spoke on that point in greater detail.

Ms. Null thanked Mr. Youshock.

3. Fiscal Year 2024 Financial Statements Review for James City Service Authority - Cherry Bekaert

Ms. Laura Harden, CPA for Cherry Bekaert, LLP, addressed the Board to provide the results of the financial audit performed. She highlighted the members of the Core Audit Team. Ms. Harden mentioned Cherry Bekaert, LLP, issued an unmodified opinion of JCSA's financial statements, adding all materials were in compliance with Government Auditing Standards. She

noted no corrected and/or uncorrected misstatements were identified during the audit. Ms. Harden touched on Qualitative Aspects of Accounting Practices on the PowerPoint presentation and reported no new accounting policies or inappropriate accounting policies and/or practices. She reported no concerns pertaining to related party relationships and transactions or significant unusual transactions found. Ms. Harden noted JCSA's financial statement disclosures were neutral, consistent, and clear. She further noted nonattest services and auditor independence aspects of the audit. Ms. Harden continued the presentation highlighting required communications: difficulties encountered, disagreements with management, auditor consultations, and management representations, and the correlation of each aspect in relation to JCSA. She noted those areas were all positive. Ms. Harden highlighted some additional required communications: management consultations, other findings or issues, fraud and illegal acts, and ongoing concern. She stated no negative results were noted on those points. She indicated other information found in the audit reported and highlighted some upcoming financial reporting and auditing changes in the next few years. Ms. Harden concluded her remarks and welcomed any questions the Board might have.

D. PUBLIC COMMENT

None.

E. CONSENT CALENDAR

1. Authorization for Leave Payout

A motion to Approve was made by John McGlennon, the motion result was Passed.

AYES: 5 NAYS: 0 ABSTAIN: 0 ABSENT: 0

Ayes: Hipple, Icenhour Jr, Larson, McGlennon, Null

2. Minutes Adoption

A motion to Approve was made by John McGlennon, the motion result was Passed.

AYES: 5 NAYS: 0 ABSTAIN: 0 ABSENT: 0

Ayes: Hipple, Icenhour Jr, Larson, McGlennon, Null

The minutes Approved for Adoption included the following meetings:

- October 8, 2024, Regular Meeting

F. PUBLIC HEARING(S)

1. Resolution of James City Service Authority Authorizing Amendment to Wetlands Restricted Area

A motion to Approve was made by Michael Hipple, the motion result was Passed.

AYES: 5 NAYS: 0 ABSTAIN: 0 ABSENT: 0

Ayes: Hipple, Icenhour Jr, Larson, McGlennon, Null

Mr. Powell addressed the Board noting at its September 10, 2024, meeting, the Board approved an amendment to a Wetlands Restricted Area to facilitate the retrofit of the Tewning Road stormwater facility. He stated this should be the last amendment to come forward in relation to this project. Mr. Powell further noted staff recommended approval of the attached resolution.

Ms. Null opened the Public Hearing.

Ms. Null closed the Public Hearing as there were no speakers.

G. BOARD CONSIDERATION(S)

None.

H. BOARD REQUESTS AND DIRECTIVES

None.

I. GENERAL MANAGER'S UPDATE

1. November 2024 Dashboard Report

Mr. Powell reported delinquencies had reduced to normal levels. He expressed his thanks to Mr. Youshock and his team for all efforts regarding the EPA Lead and Copper Rule.

J. ADJOURNMENT

1. Adjourn until 5 pm on December 10, 2024 for the Regular Meeting

A motion to Adjourn was made by Ruth Larson, the motion result was Passed.

AYES: 5 NAYS: 0 ABSTAIN: 0 ABSENT: 0

Ayes: Hipple, Icenhour Jr, Larson, McGlennon, Null

At approximately 8:55 p.m., Ms. Null adjourned the Board of Directors.

MEMORANDUM

DATE: December 10, 2024

TO: The Board of Directors

FROM: M. Douglas Powell, General Manager, James City Service Authority

SUBJECT: Contract Award - \$325,237 - Operations Center HVAC Replacement

The HVAC system at the Operations Center at 119 Tewning Road has reached the end of its useful life and requires replacement. The project incorporates recommendations from a recent mechanical engineering system capacity and distribution analysis and includes removal of the existing system, installation of a new rooftop unit, and upgrades to the duct distribution system to maintain proper air flow and temperature.

A quote was solicited from Warwick Mechanical Group, who currently has an Annual HVAC Support Services contract with James City County (JCC). This contract contains cooperative purchasing language allowing the James City Service Authority (JCSA) to purchase from the contract. Cooperative procurement action is authorized by Chapter 1, Section 5 of the James City County Purchasing Policy, and the Virginia Public Procurement Act. By participating in this cooperative procurement, staff believes JCSA will increase efficiency, reduce administrative expenses, and benefit from an accelerated delivery process.

Following site visits with the vendor, staff negotiated a turnkey system replacement package with Warwick Mechanical Group for \$325,237. The price was determined to be fair and reasonable through comparison with the mechanical engineer's estimate and previous similar project costs, and consultation with HVAC Specialist staff of JCC's General Services Department Facilities Management Division. Warwick Mechanical Group successfully completed similar work for JCSA including replacement of the Operations Center Data Room air conditioner units in Fiscal Year 2024 and the Five Forks Water Treatment Plant HVAC system in Fiscal Year 2022. Board approval is required because this purchase exceeds \$100,000.

The Water Fund and Sewer Fund Repair and Replacement Reserves contain funding for this project.

Staff recommends adoption of the attached resolution authorizing award of the Operations Center HVAC Replacement contract to Warwick Mechanical Group for \$325,237.

MDP/md
CA-OpCtrHVACRepl-mem

Attachment

RESOLUTION

CONTRACT AWARD - \$325,237 - OPERATIONS CENTER HVAC REPLACEMENT

WHEREAS, the HVAC system serving the Operations Center is at the end of its useful life and requires replacement to maintain reliable operations; and

WHEREAS, cooperative procurement action is authorized by Chapter 1, Section 5 of the James City County Purchasing Policy, and the Virginia Public Procurement Act, and James City County issued a cooperative purchasing contract for Annual HVAC Support Services after a competitive procurement process; and

WHEREAS, staff determined the cooperative purchasing contract includes the required equipment and services and negotiated a turnkey package price of \$325,237 with Warwick Mechanical Group to replace the HVAC system.

NOW, THEREFORE, BE IT RESOLVED that the Board of Directors of the James City Service Authority, James City County, Virginia, hereby awards the contract for the Operations Center HVAC Replacement to Warwick Mechanical Group in the amount of \$325,237.

Barbara E. Null
Chair, Board of Directors

ATTEST:

Teresa J. Saeed
Deputy Secretary to the Board

LARSON
ICENHOUR
MCGLENNON
HIPPLE
NULL

VOTES

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Adopted by the Board of Directors of the James City Service Authority, James City County, Virginia, this 10th day of December, 2024.

CA-OpCtrHVACRepl-res

MEMORANDUM

DATE: December 10, 2024

TO: The Board of Directors

FROM: M. Douglas Powell, General Manager, James City Service Authority

SUBJECT: Resolution Approving Public Use and Authorizing Acquisition of Necessary Property Rights by Eminent Domain

The James City Service Authority (JCSA) proposes to complete a water main connection between the Springhill and Ford's Colony developments. The portion of the water main in Ford's Colony was installed as part of the original development; however, the portion of water main in Springhill was never installed.

After consultation with the County Attorney, it was determined that the best course of action to obtain an easement was through the condemnation process since there were questions regarding ownership of the property. Following acquisition of the easement JCSA staff will install 200 feet of 8-inch water main to connect the two developments. The new water main will provide redundancy and improved fire flows in the area.

An appraisal on the property was obtained and established the value of \$4,508. Since JCSA is only obtaining an easement and not acquiring the property in fee simple, staff has determined that just compensation is half of the appraisal of the value, or \$2,254.

Staff recommends approval of the resolution approving public use of the property, authorizing acquisition of necessary property rights by eminent domain, and establishing \$2,254 as just compensation.

MDP/md
SprhillAcqAuth-mem

Attachment

RESOLUTION

JAMES CITY SERVICE AUTHORITY

RESOLUTION APPROVING PUBLIC USE AND AUTHORIZING ACQUISITION OF

NECESSARY PROPERTY RIGHTS BY EMINENT DOMAIN

WHEREAS, the James City Service Authority (the “Authority”) is planning to construct a water main including appurtenances thereto as part of a 20-foot-wide James City Service Authority Waterline Easement Located within the Springhill Phase 1 Subdivision (the “Project”); and

WHEREAS, the Project will serve a vitally important public purpose to provide reliable and adequate source of water for James City County citizens, businesses, and industries; and

WHEREAS, the Authority has the need to acquire certain property rights from privately owned land in James City County, identified as an unimproved parcel of land between lots 51 and 52, Teakwood Drive, Springhill Subdivision, James City County, Virginia (the “Property”) in order to construct the improvements for this important public Project; and

WHEREAS, the Authority has determined that in order to construct the Project it must acquire 3,066.81 square feet for a 20-foot-wide waterline utility easement (the “Property Rights”) by condemnation or other means, as more particularly shown on the following plats attached hereto and made a part hereof:

1. Exhibit showing 20-foot-wide James City Service Authority Waterline Easement Located Within Springhill Phase 1 Subdivision dated October 29, 2024, by AES Consulting Engineers; and
2. Water Main Layout for Springhill/Ford’s Colony Loop dated October 29, 2024, by AES Consulting Engineers.

WHEREAS the Authority has reviewed the acquisition of the Property Rights for the purposes of complying with Virginia Code Section 1-219.1, and by adoption of this resolution, certifies that the acquisition is for the possession, ownership, occupation, and enjoyment of the Property Rights by the public, for the purposes of construction and maintenance of public facilities, including the extension of an existing public water system and other public improvements ancillary thereto; and

WHEREAS, based upon an appraisal obtained from an independent and licensed real estate appraiser, the Authority has determined that just compensation due for the Property Rights needed is \$2,254; and

WHEREAS, based upon said appraisal, the Authority has determined that there are no damages to the residue; and

WHEREAS, the Authority has conducted a public hearing in accordance with Virginia Code §15.2-1903(B) to determine the necessity for condemnation and has carefully considered the recommendations of staff and public testimony, if any, at the public hearing; and

WHEREAS if it becomes necessary to use the power of eminent domain, the Board finds it necessary and proper to use its statutory “quick-take” powers pursuant to Virginia Code §15.2-5114 and §25.1-300 et seq. to enter on the affected properties in order to take and use the property needed to begin work on the Project.

NOW THEREFORE, BE IT RESOLVED, by the Board of Directors of James City Service Authority (the “Board”) as follows:

1. This Board hereby declares the public necessity to enter upon and take the Property Rights prior to or during the condemnation proceedings, such necessity arising from the Authority’s need to immediately acquire the Property Rights and conduct all necessary activities in order to meet mandatory deadlines in connection with the Authority’s use of the Property Rights for the public purposes stated herein, and the Board further declares the Authority’s intent to enter and take the Property Rights as necessary for the purpose of constructing public facilities, prior to the conclusion of a condemnation proceeding instituted in accordance with the procedures of Chapter 19 of Title 15.2 (Section 15.2-1900, et seq.) and Chapters 2 and 3 of Title 25.1 (Sections 25.1-200, et seq. and 25.1-300, et seq.) of the Code of Virginia (1950), as amended, and for all other purposes incidental thereto.
2. Acquisition of the Property Rights is declared to be necessary for a public use and to constitute an authorized public undertaking pursuant to Chapter 19 of Title 15.2 (Sections 15.2-1900, et seq.) and Chapters 2 and 3 of Title 25.1 (Sections 25.1-200, et seq. and 25.1-300, et seq.) of the Code of Virginia (1950), as amended.
3. That the acquisition of the Property is necessary for the construction of the Project and the Authority hereby certifies that it has reviewed such acquisitions for compliance with Virginia Code §1-219 and has determined that they are authorized thereunder as a public use for which the Authority may exercise its powers of eminent domain; and
4. That the current record owner of the Property, Spring Hill Development Co., LLC, is defunct, dissolved, or was never properly formed and registered with the Virginia State Corporation Commission and its former members or managers are unknown after due diligence to identify and locate them and, therefore, no *bona fide* offer could be extended and condemnation is necessary for the Authority to acquire the necessary Property Rights.
5. That just compensation due for the Property Rights needed, as determined by the aforesaid appraisal, is \$2,254 with no damage to the residue.
6. As to the Property Rights needed, the Authority shall, upon the deposit of compensation in the amount of \$2,254 and the recordation of a Certificate of Take in the Clerk’s Office of the Circuit Court of James City County, Virginia, enter the Property and take possession of said Property Rights.
7. The Board directs the County Attorney and/or his designee, and, to the extent necessary, the Chairman or Vice Chairman of the Board, to complete the procedures and prepare and execute any necessary documents in order to acquire the Property Rights, including the filing of a Certificate of Take in the Clerk’s Office of James City County Circuit Court, and thereafter filing condemnation petitions to initiate

the condemnation actions in the Authority's name, and any other necessary actions in accordance with the procedures of Chapter 19 of Title 15.2 (Sections 15.2-1900, et seq.) and Chapters 2 and 3 of Title 25.1 (Sections 25.1-200, et seq. and 25.1-300, et seq.) of the Code of Virginia (1950), as amended.

8. The Board approves the proposed public use of the Property Rights.
9. This resolution shall be effective upon its adoption.

BE IT FURTHER RESOLVED that this resolution, as approved by the James City Service Authority upon due consideration and after a public hearing, shall take effect immediately this 10th day of December, 2024.

Barbara E. Null
Chair, Board of Directors

ATTEST:

Teresa J. Saeed
Deputy Secretary to the Board

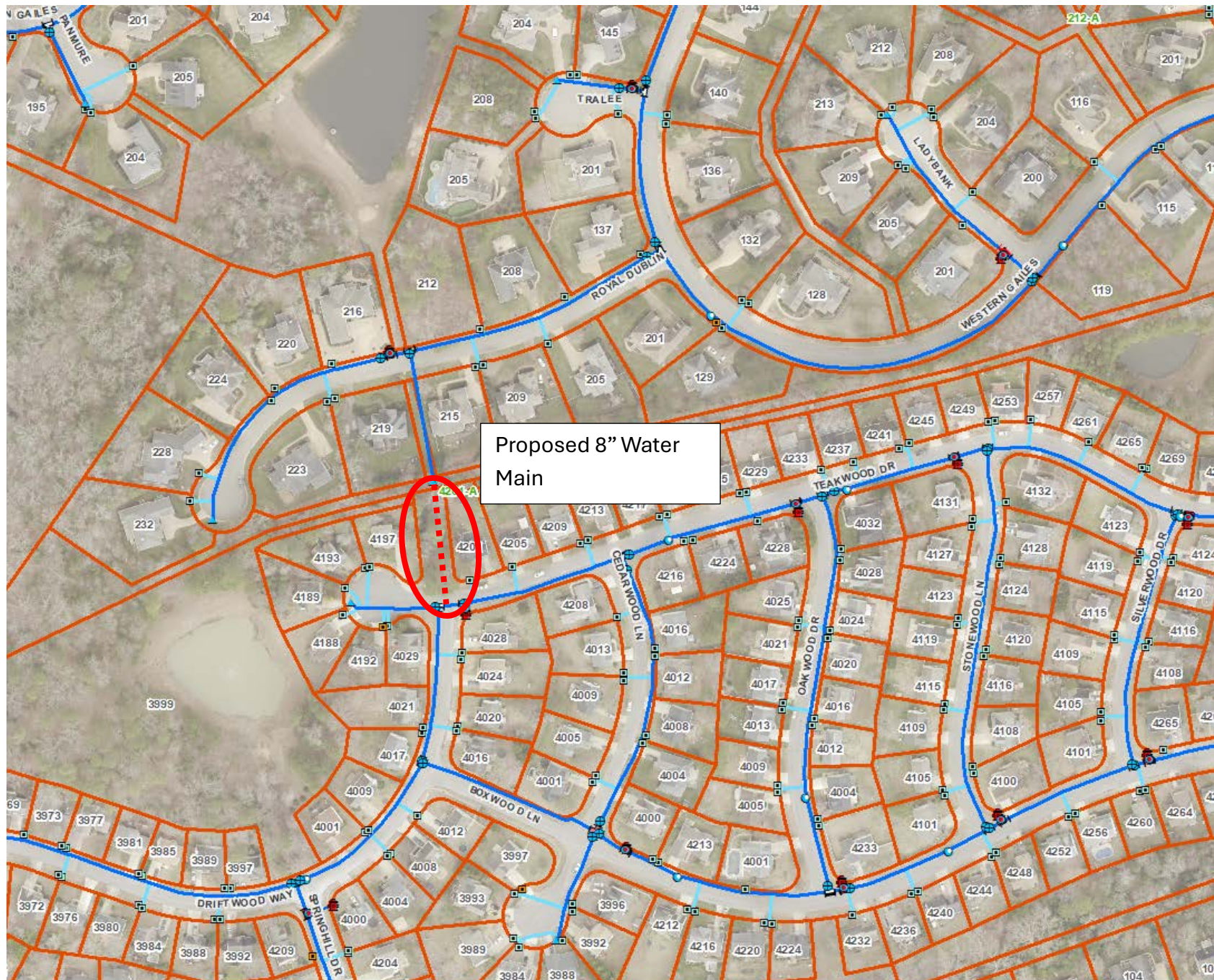
LARSON
ICENHOUR
MCGLENNON
HIPPLE
NULL

VOTES

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Adopted by the Board of Directors of the James City Service Authority, James City County, Virginia, this 10th day of December, 2024.

SprhillAcqAuth-res



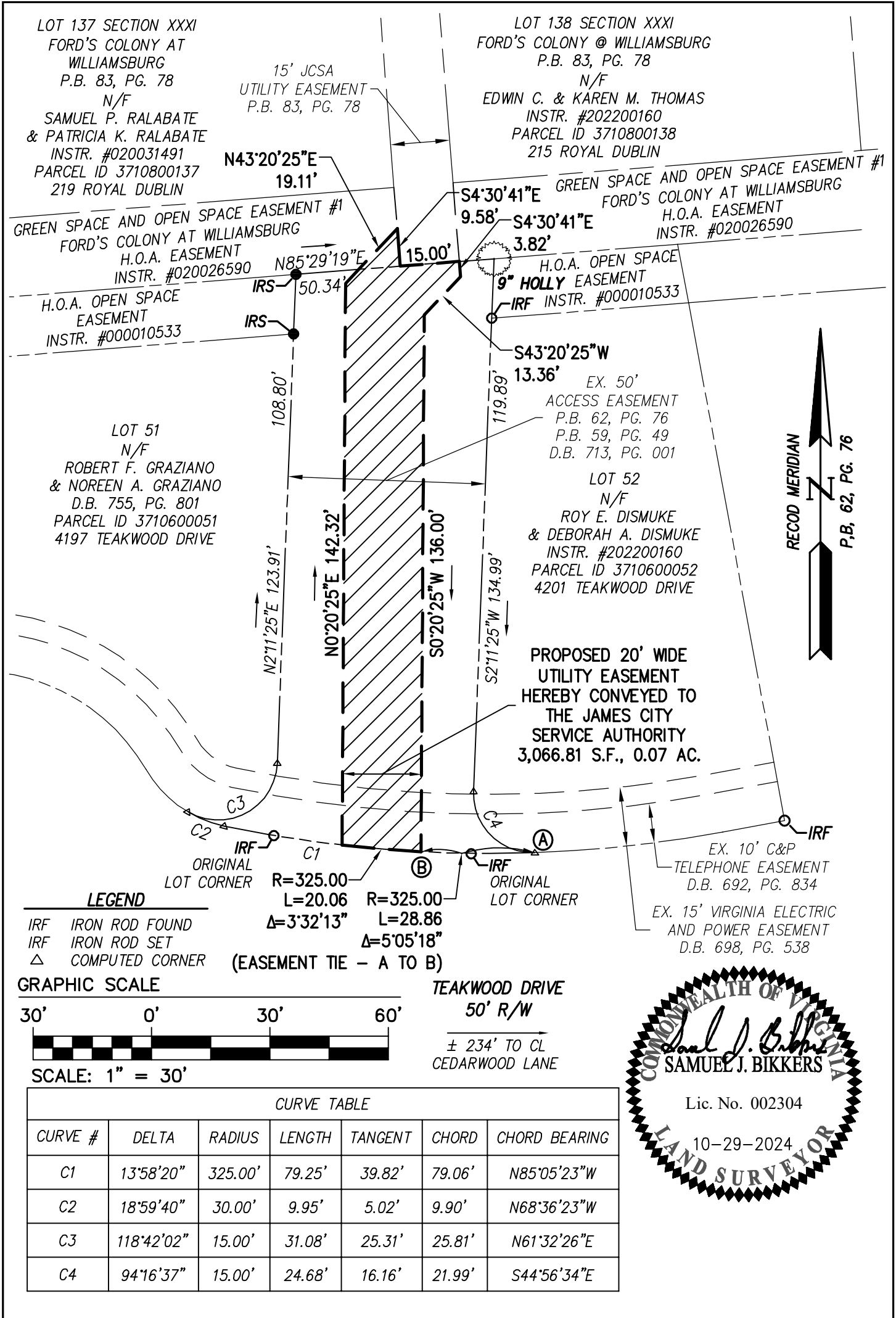


EXHIBIT SHOWING
20' WIDE JAMES CITY SERVICE
AUTHORITY WATERLINE EASEMENT
LOCATED WITHIN
SPRINGHILL PHASE 1 SUDIVISION
PREPARED FOR JAMES CITY COUNTY
JAMESTOWN DISTRICT JAMES CITY COUNTY,VIRGINIA

Project Contacts: SJB/GVC

Project Number: W10648-05

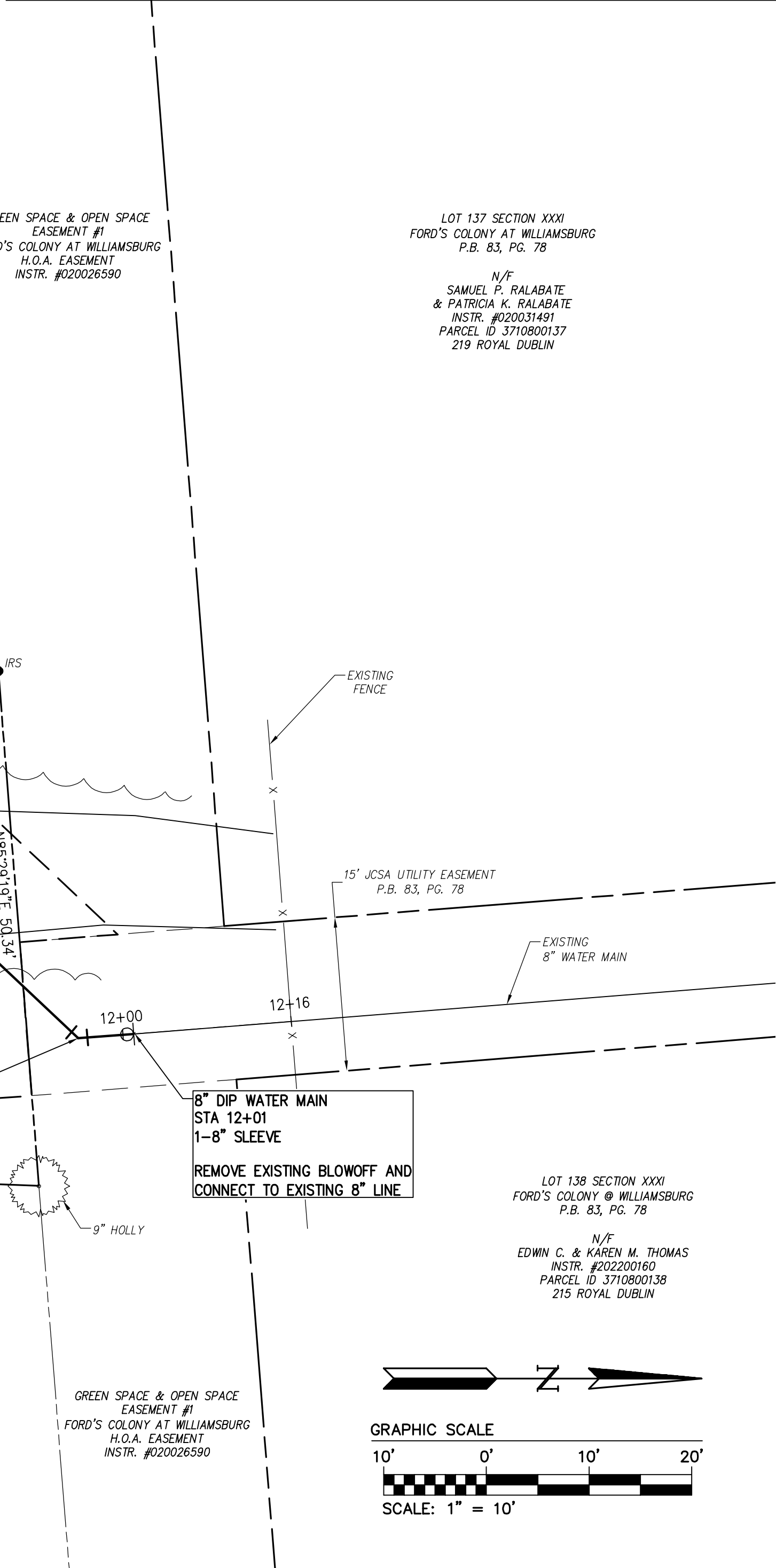
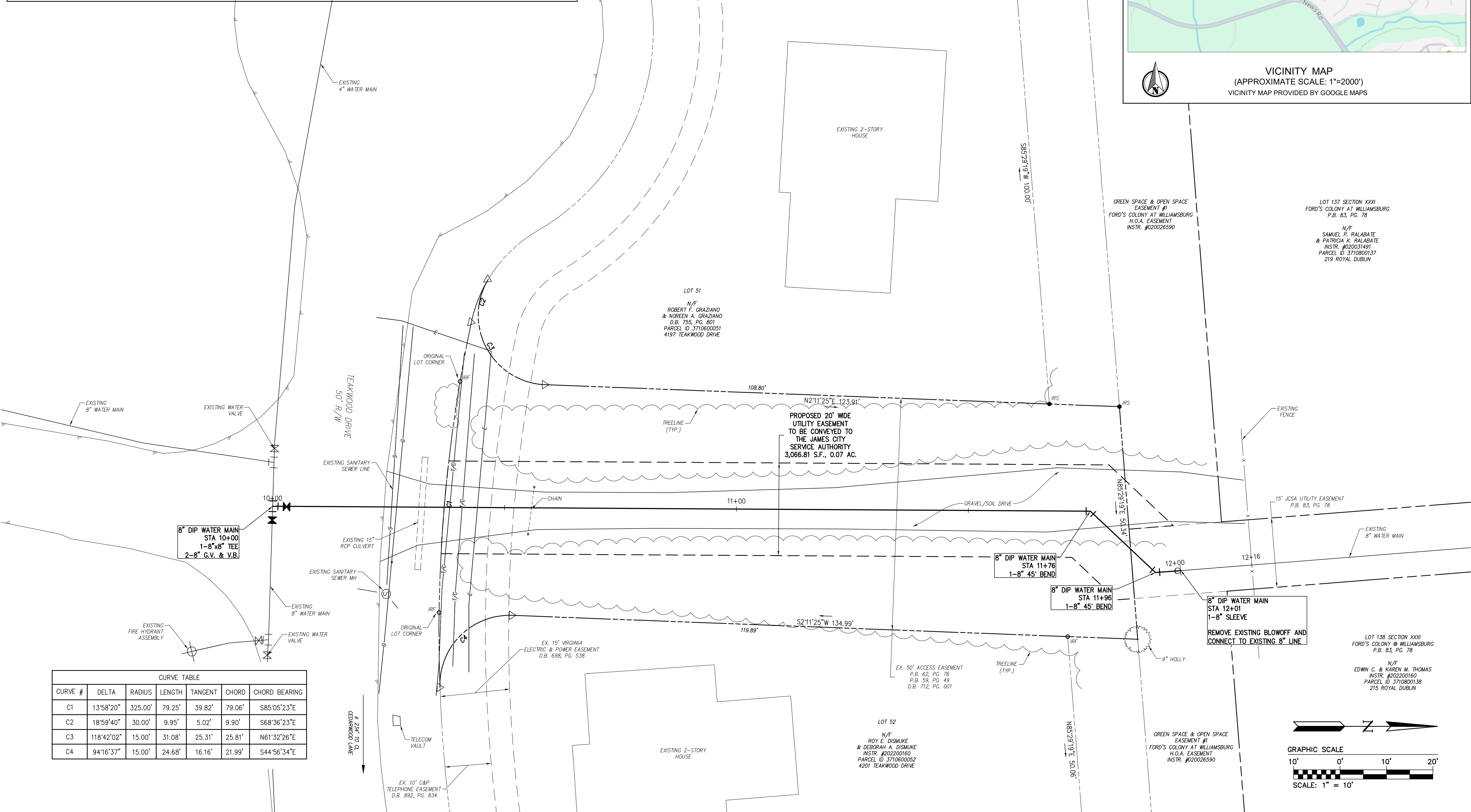


5248 Olde Towne Road, Suite 1
Williamsburg, Virginia 23188
Phone: (757) 253-0040
www.aesva.com

Scale: 1"=30'

Date: 10/29/2024

Virginia | North Carolina | West Virginia



Project Contacts:		GVC
Project Number:		W10648-05
Scale: 1"= 10'	Date:	10/18/2024
Sheet Title: WATER MAIN LAYOUT EXHIBIT		
Sheet Number 1 OF 1		

MEMORANDUM

DATE: December 10, 2024

TO: The Board of Directors

FROM: M. Douglas Powell, General Manager, James City Service Authority

SUBJECT: Setting a Public Hearing - Regulations Governing Utility Service Updates

The proposed changes to the James City Service Authority (JCSA) Regulations Governing Utility Service clarify the account charge amounts and explicitly list deposit amounts. The purpose of the proposed changes is to improve communications and promote customer understanding of JCSA fees.

The account charge language clarifies a \$20 fee shall be paid by each applicant for a new water service only account or new sewer service only account or transfer of such an account. A \$40 fee shall be paid by each applicant for a new water service and sewer service account or transfer of such an account.

The deposit language lists \$100 for the water service deposit and \$75 for the sewer service deposit.

Staff recommends the Board authorize advertisement of a public hearing on January 14, 2025, for changes in the rates and charges as listed in the attached resolution. The Board can change the advertised charges and rates during its subsequent discussions.

MDP/md
PH-UtilServRegs-mem

Attachment

RESOLUTION

SETTING A PUBLIC HEARING -

REGULATIONS GOVERNING UTILITY SERVICE UPDATES

WHEREAS, the Board of Directors of the James City Service Authority desires to set a Public Hearing for proposed fee changes associated with updates to the Regulations Governing Utility Service.

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the James City Service Authority, James City County, Virginia, that the Board of Directors will hold a Public Hearing on January 14, 2025, and request staff to review the proposed amendments to the Regulations Governing Utility Service and make changes to the fees as summarized in the attachments, which will become effective on the respective dates indicated in the attachments, if adopted.

BE IT FURTHER RESOLVED that the proposed amendments be made part of this resolution.

Barbara E. Null
Chair, Board of Directors

ATTEST:

Teresa J. Saeed
Deputy Secretary to the Board

LARSON
ICENHOUR
MCGLENNON
HIPPLE
NULL

VOTES

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Adopted by the Board of Directors of the James City Service Authority, James City County, Virginia, this 10th day of December, 2024.

PH-UtilServRegs-res

after August 10, 2004. Should it become financially practical for the Authority to connect an Independent Water System constructed under these provisions to the Authority Central Water System and all necessary land use approvals are obtained from the County, then the monies deposited in the account for such system shall be used to offset the costs of constructing the infrastructure to connect the two water systems. Any balance of the funds will remain in the Authority account and will be used to offset the operating deficits of the Independent Water System created after August 10, 2004.

E. Billing and account charges. Where certain conditions are met, the following charges shall be assessed for any customer billed by the Authority.

1. Account charge. An account charge of \$20.00 shall be paid by each applicant for a new ~~water service only account or new sewer service only account or for a transfer of such an account.~~ ~~for water and/or wastewater service.~~ An account charge of \$40.00 shall be paid by each applicant for a new water service and sewer service account or for a transfer of such an account.

The purpose of this charge is to defray the cost incurred in clerical and bookkeeping activities, the turning on of services, and meter reading required for each new account or transfer of account.

2. Transaction charge for late payment. A transaction charge for late payment of 1.5% will be assessed on the balance due once the bill is delinquent and then every 30 days thereafter. The late charge will be added to a bill in the event the bill is not paid within twenty-one (21) days following the date thereof.

The purpose of this charge is to defray the cost associated with the rebilling of accounts not paid on a prompt basis.

3. Interest charge for late payments with a lien. An interest charge for late payment of 8 percent simple interest on the principal (delinquent amount) due, shall be added to any account when a lien has been placed upon real estate. Such lien on any real estate may be discharged by the payment to the Authority of the total lien amount, penalty, and the interest which has accrued to the date of the payment.

4. Restoration of service charge. Where service has been terminated due to nonpayment of any bill, a restoration of service charge of \$30.00 shall be paid. On February 1, 2024, the restoration of service charge shall increase to \$50.00 during regular Authority operating hours or \$100 outside regular Authority operating hours. The February 1, 2024 effective date may be extended at the General Manager's discretion.

The purpose of this charge is to defray the expenses of terminating and restoring service, including clerical and bookkeeping activities.

5. Meter test fee. A test of a water meter shall be done at the request of a water customer upon payment of a meter test fee. The meter test fee shall be determined by meter size, as follows:

The purpose of this charge is to defray the cost incurred by the Authority to conduct the Authority's inspection and construction administration on behalf of the Authority for the water and sanitary sewer facilities.

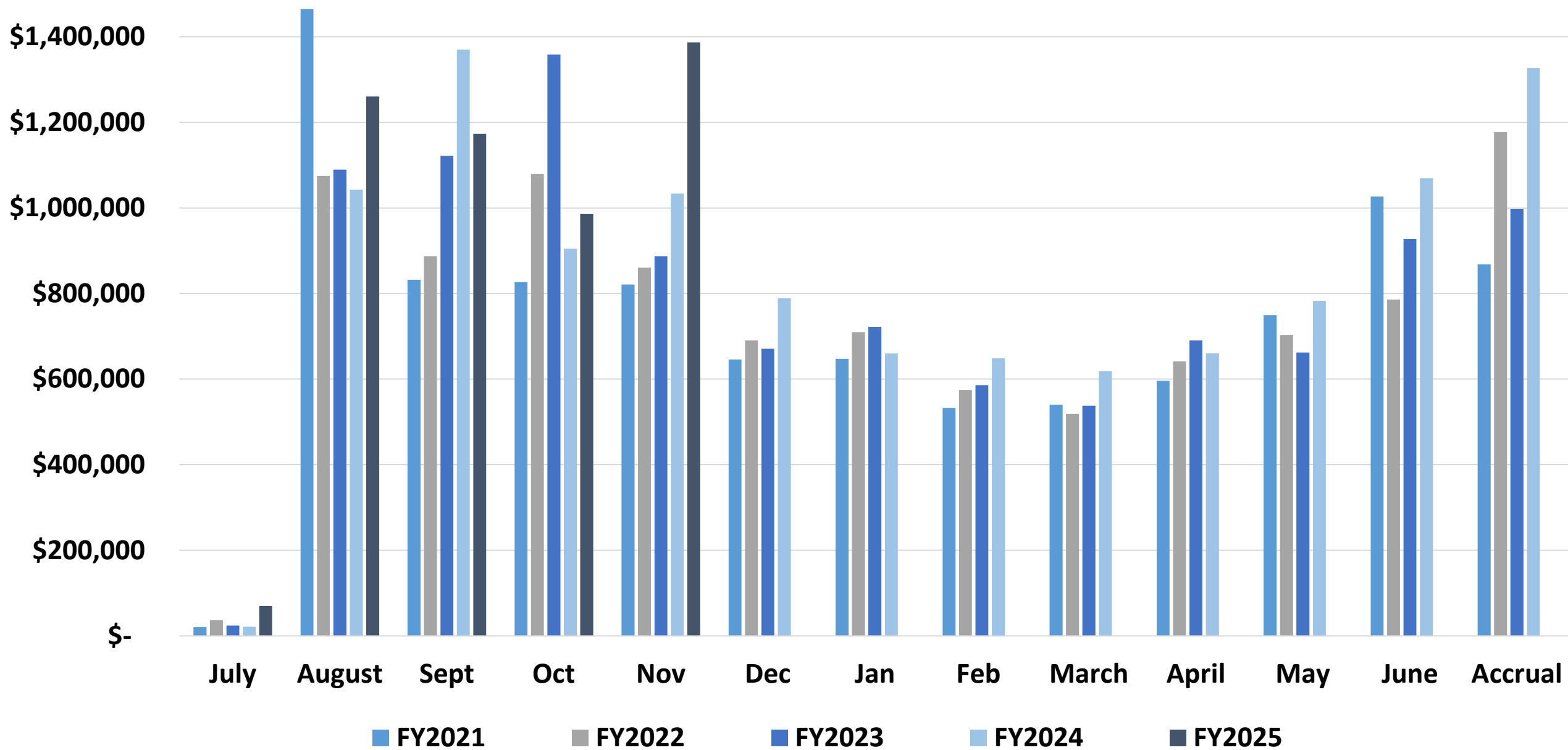
- M. Outdoor Water Use Fee. The following fee or fees will be assessed for any customer or builder who installs referenced outdoor watering devices or systems.
1. Outdoor Hose Bib Fee. There shall be Outdoor Hose Bib Fee of \$500 established for each residential and commercial account that has one or more outdoor hose bib installed. This fee will be paid prior to issuance of Plumbing Permit by the County Building Safety and Permits Division.
 2. Lawn Irrigation System Fee. Where lawn irrigation systems are being connected to the Authority's water system, there shall be a Lawn Irrigation System Fee of \$1,000.00 established for each residential and commercial account. An irrigation system connected to the Authority's water system and supplemented by a cistern or rainwater harvesting type system will not be exempt from this fee. This fee will be paid to the Authority prior to issuance of a Lawn Irrigation Permit by the County Building Safety and Permits Division.

The purpose of the above fees are to defray in part the cost of providing major supply, transmission main, booster pumping, and distribution storage facilities required to meet irrigation demands.

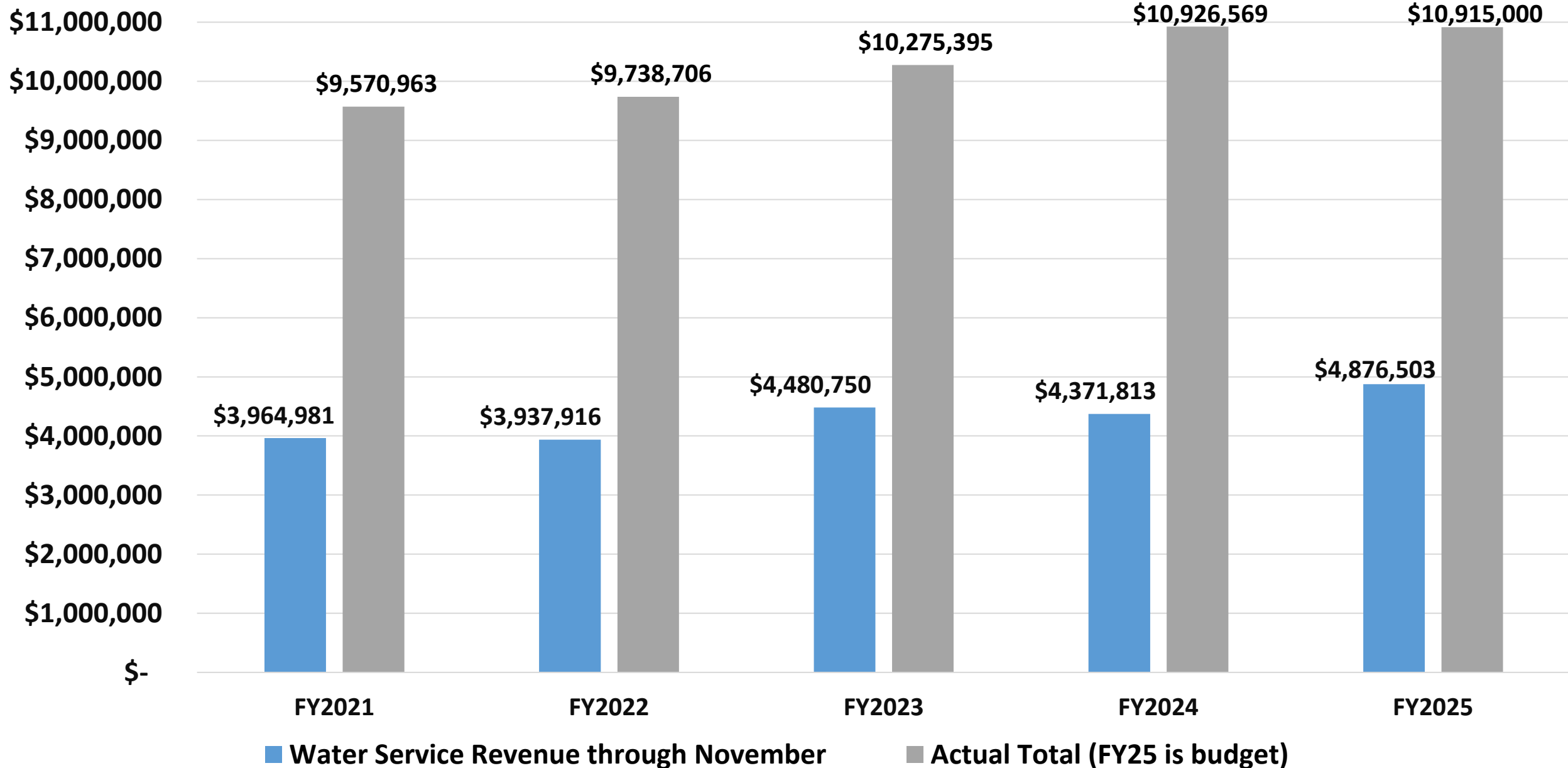
- N. Required deposit. At the discretion of the Authority deposits may be required in the following circumstances. ~~The water service deposit is \$100. The sewer service deposit is \$75.~~
1. The applicant is a tenant and the owner does not execute an application for service and contract.
 2. The applicant has previously had service terminated for nonpayment or had been assessed a transaction charge for late payment three times during the last 24-months of prior service.
 3. The applicant currently has a utility bill that is past due.
 4. The applicant desires temporary service for any purpose other than at a construction site.
 5. Service is terminated and the customer requests that the service be reinstated.

If the Authority holds a deposit of a customer who has service terminated as a result of nonpayment, the deposit will not be applied to the outstanding balance if the customer desires service to be reinstated. In addition, a second deposit will be required before service is reinstated under the provisions of these Regulations. The Authority will hold no more than two deposits at any given time for the same customer account.

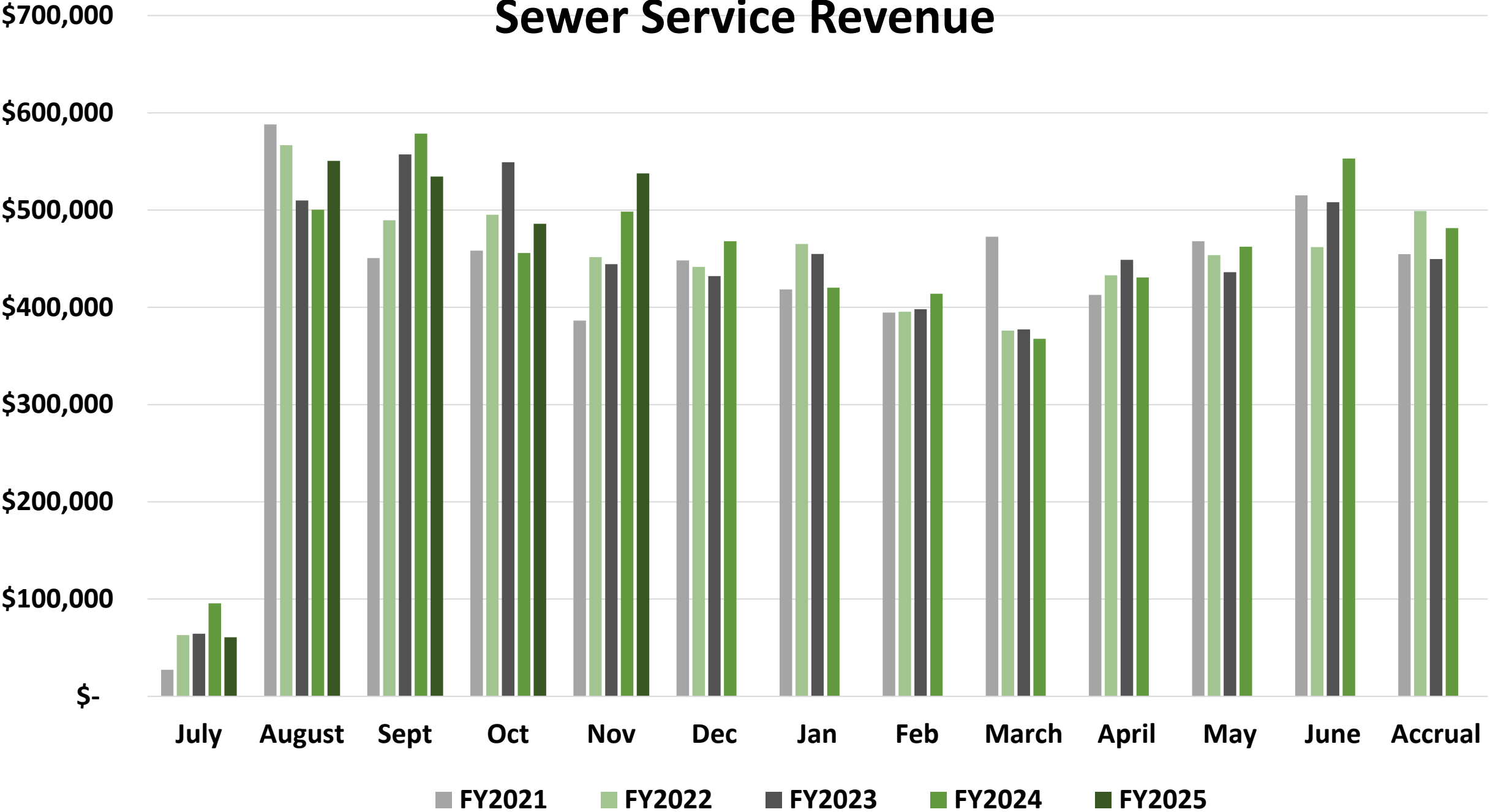
Water Service Revenue



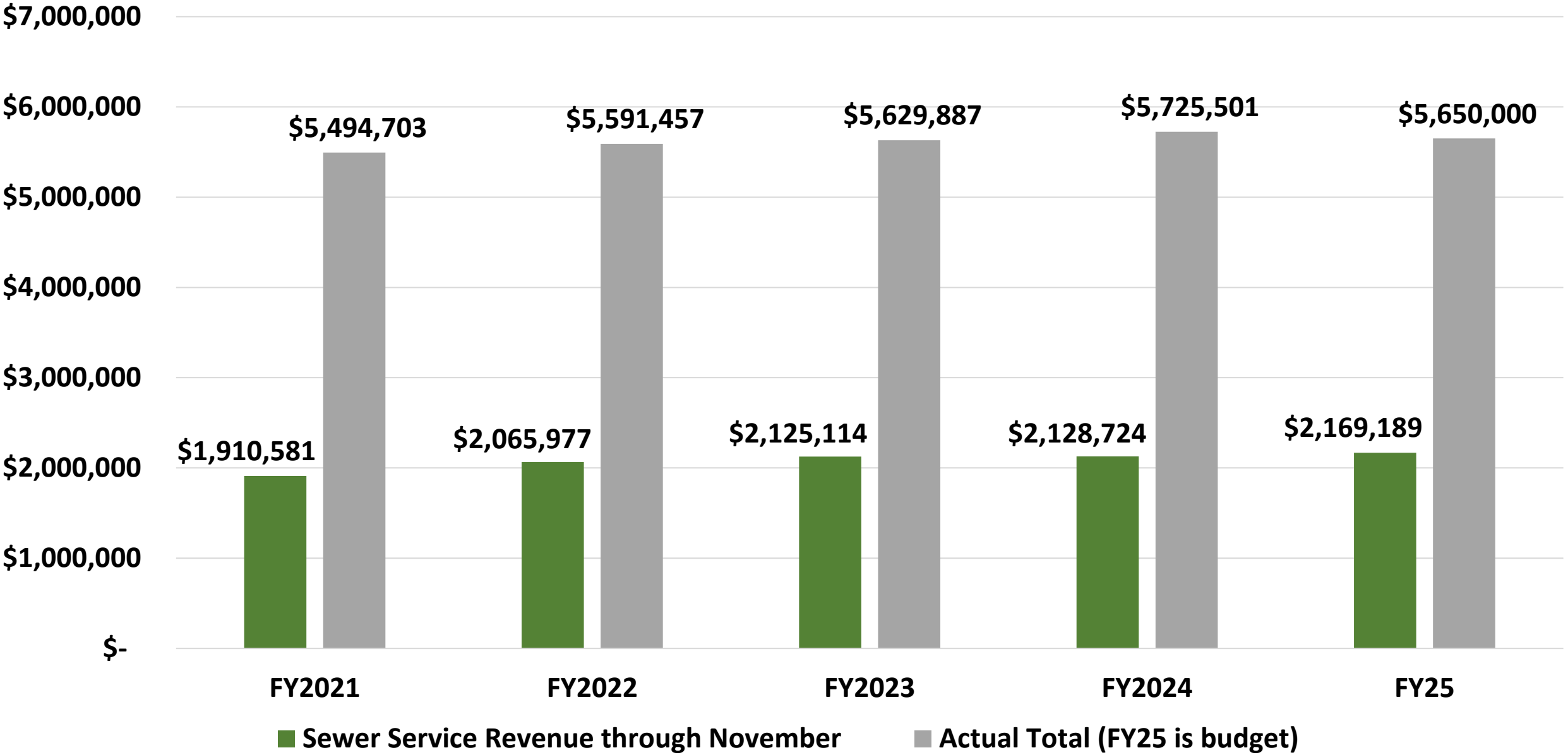
Water Service Revenue through November



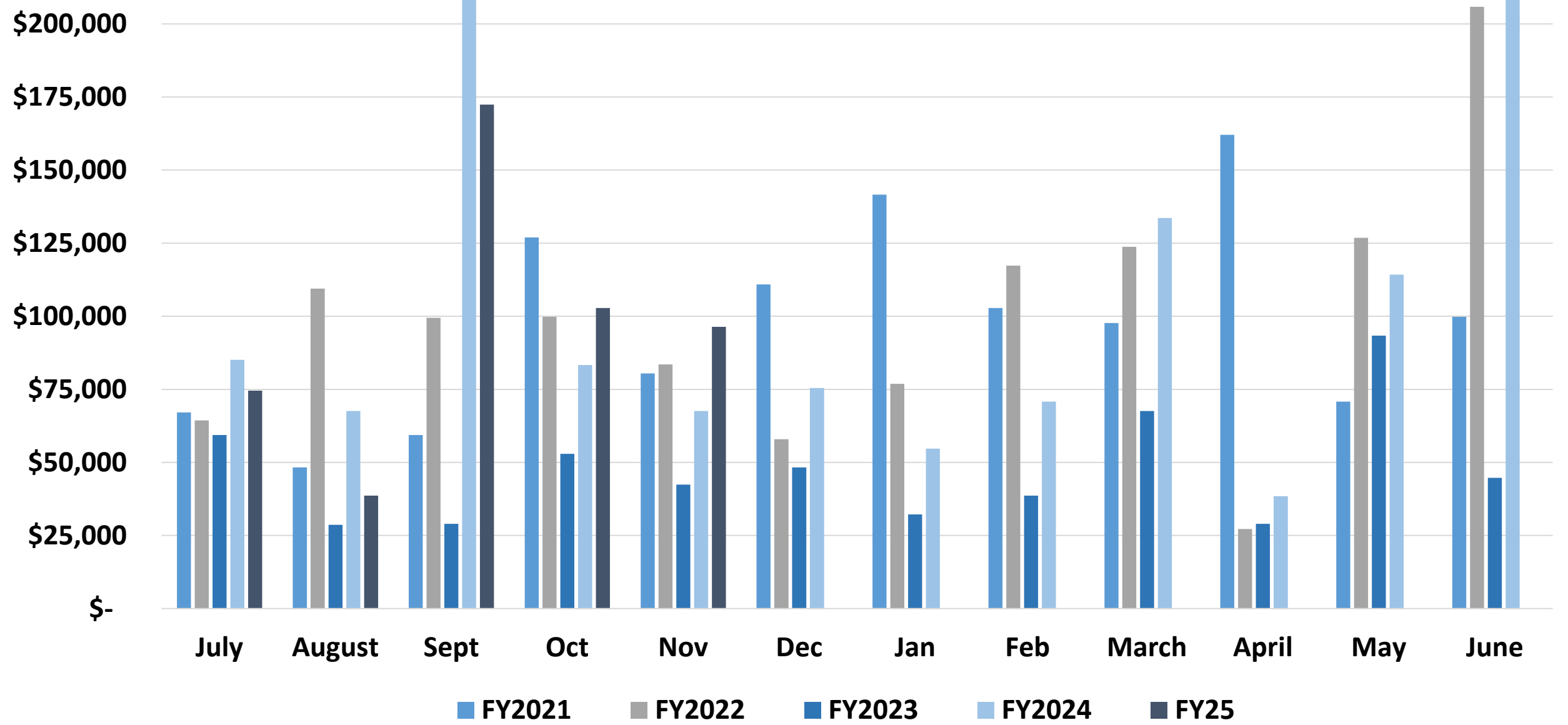
Sewer Service Revenue



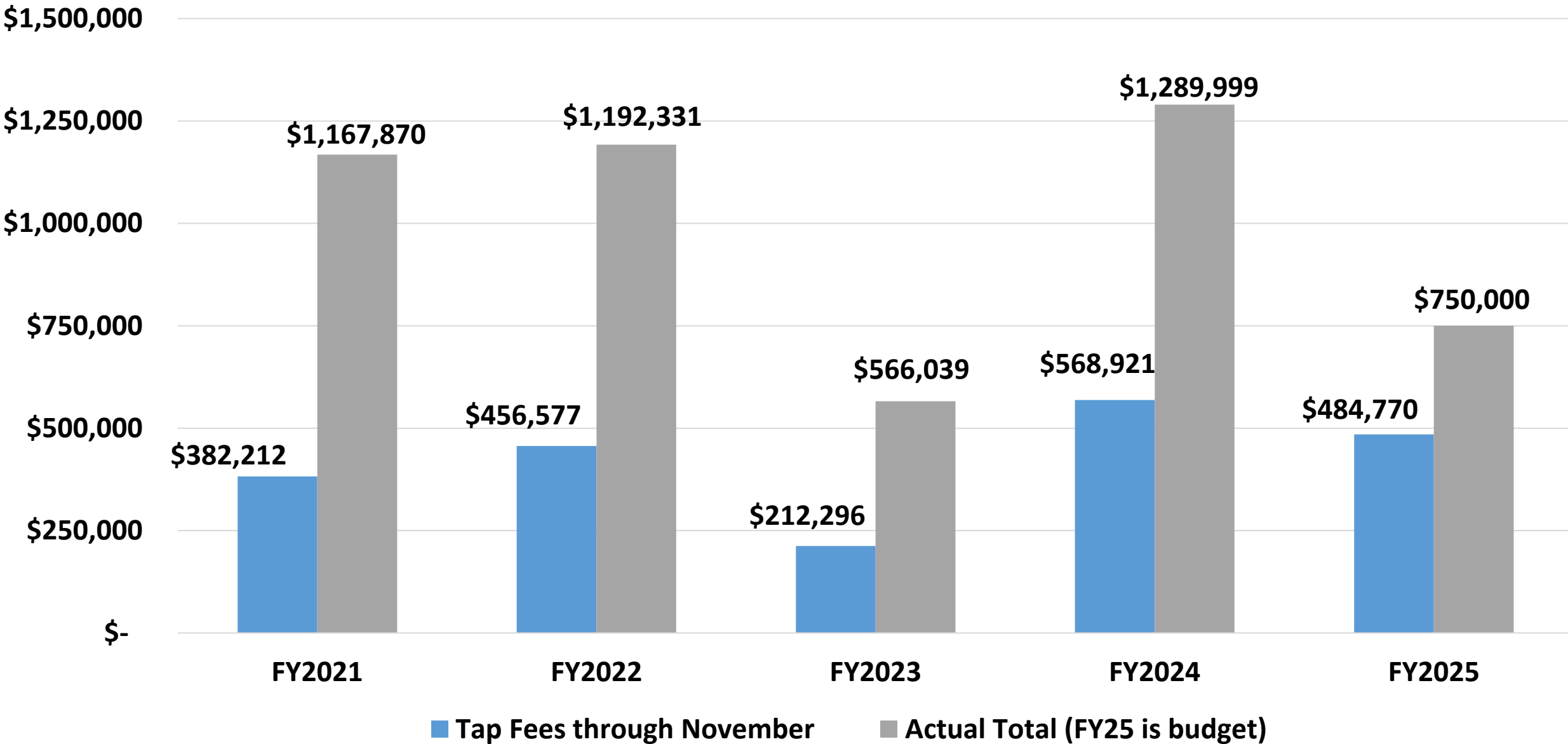
Sewer Service Revenue through November



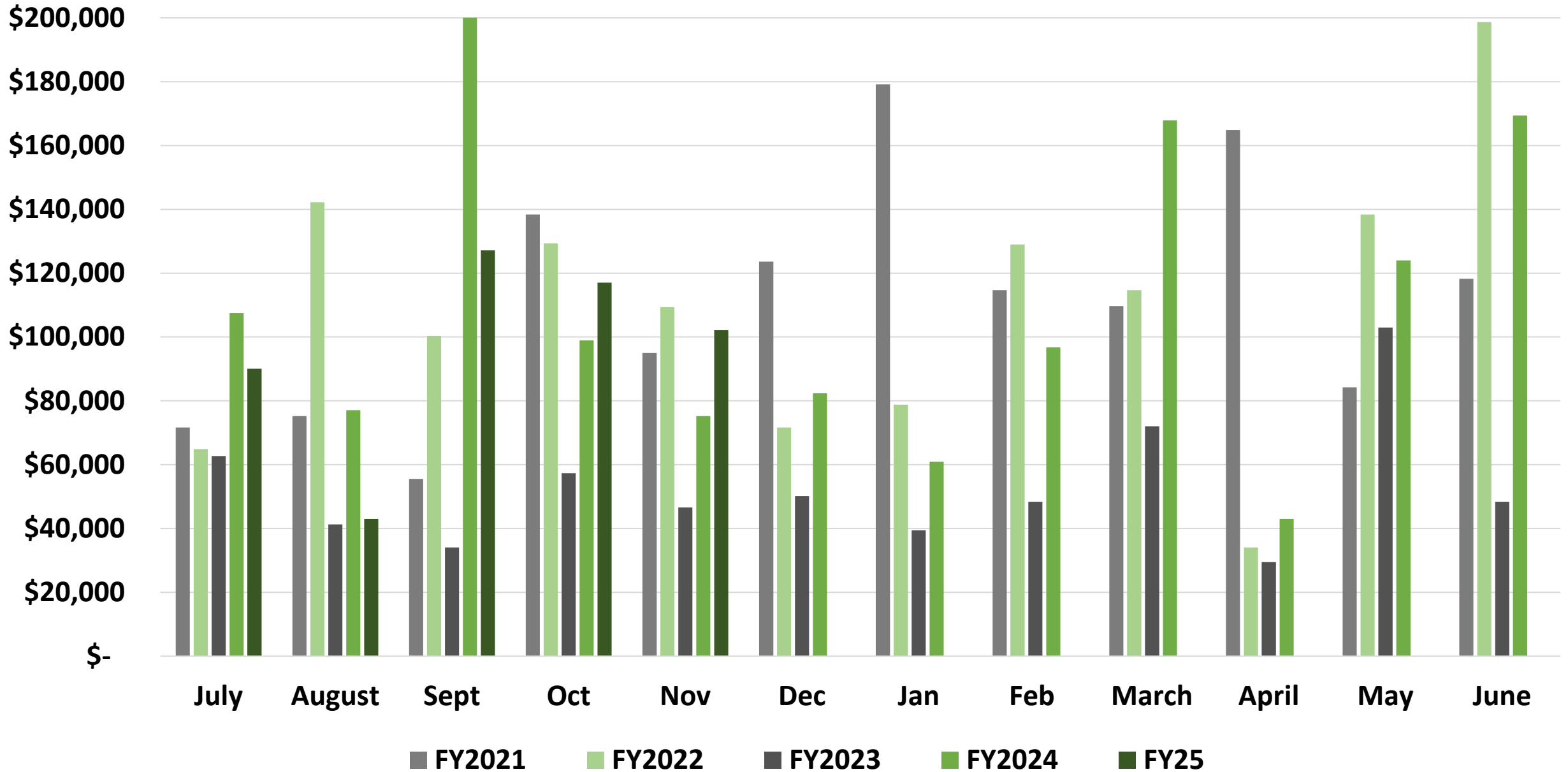
Water Tap Fees



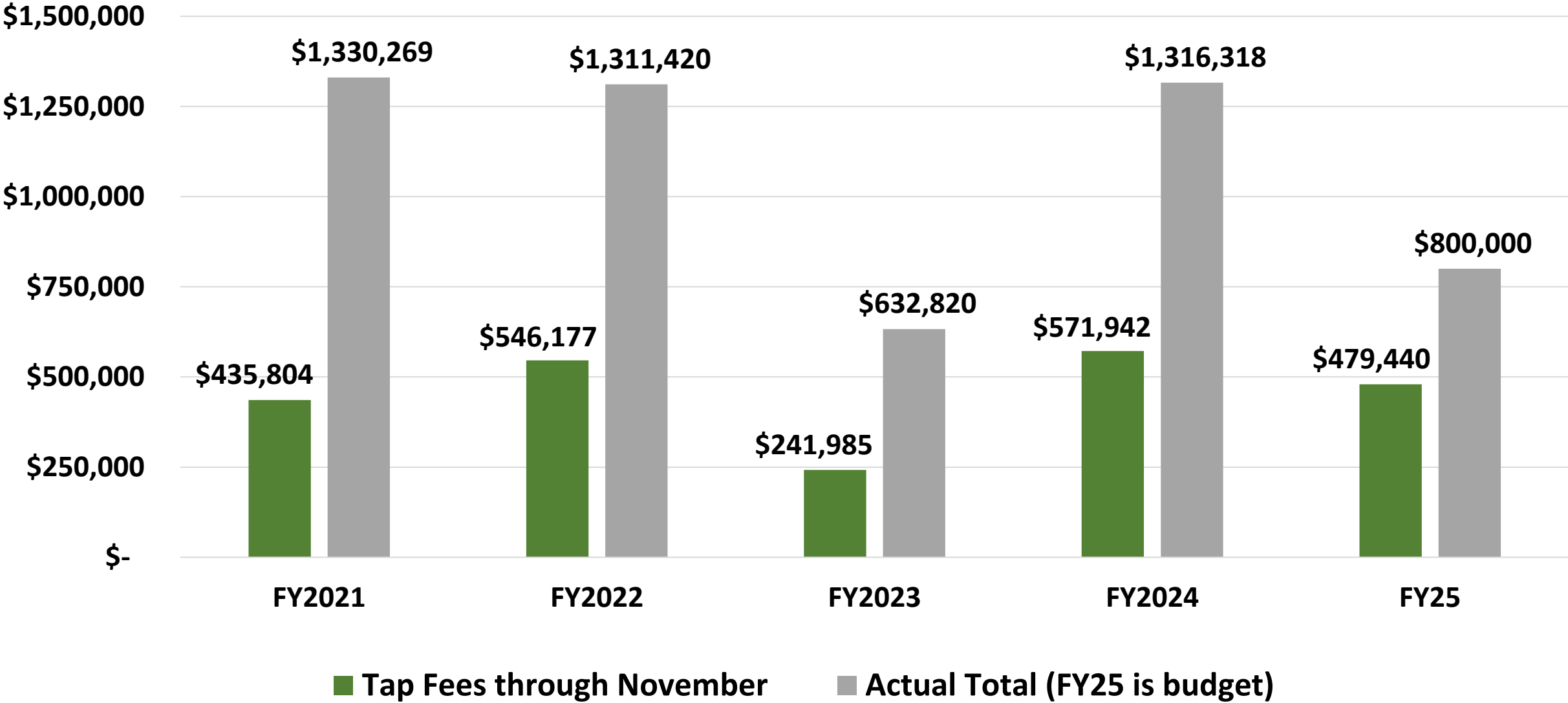
Water Tap Fees through November



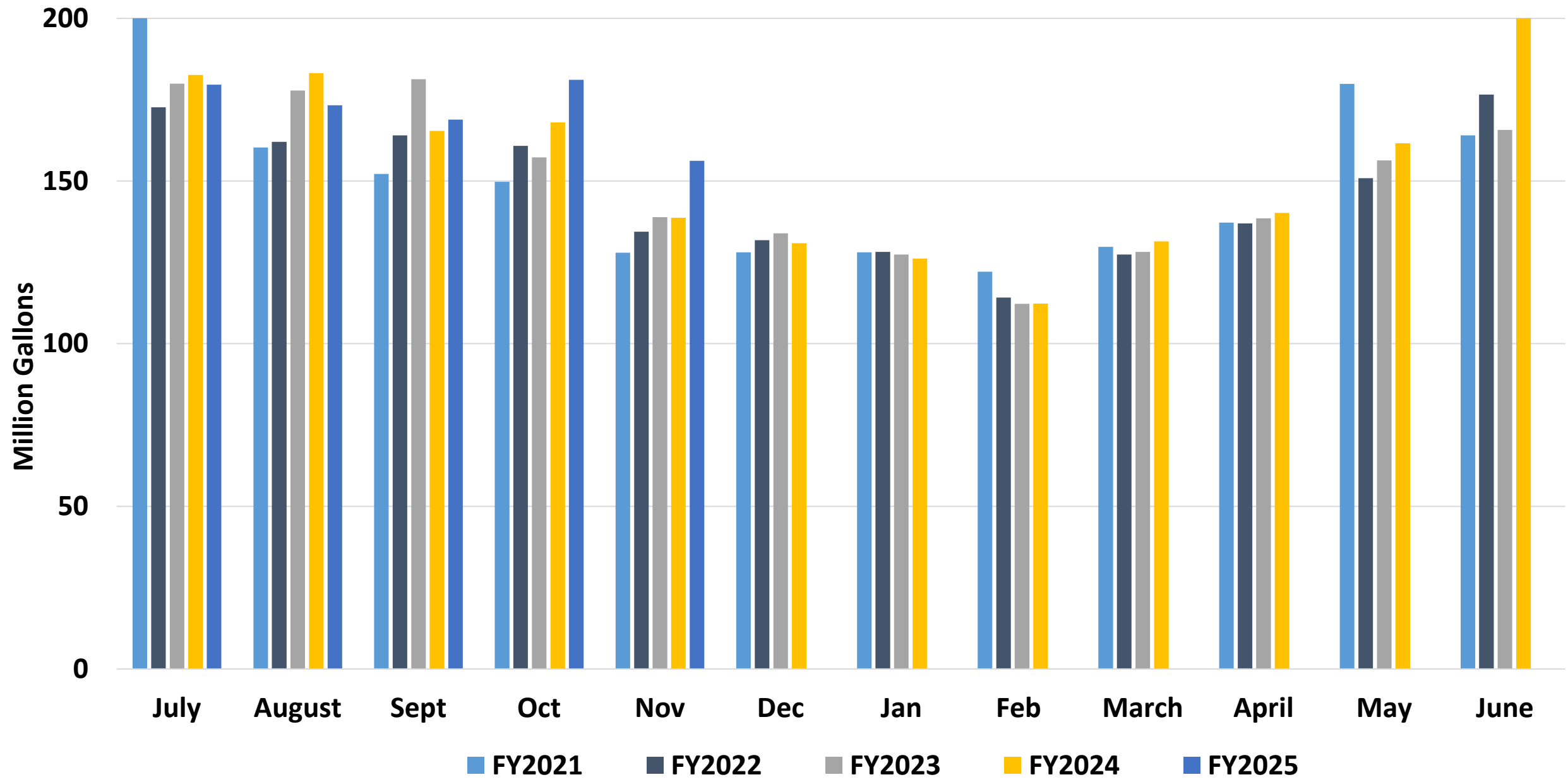
Sewer Tap Fees



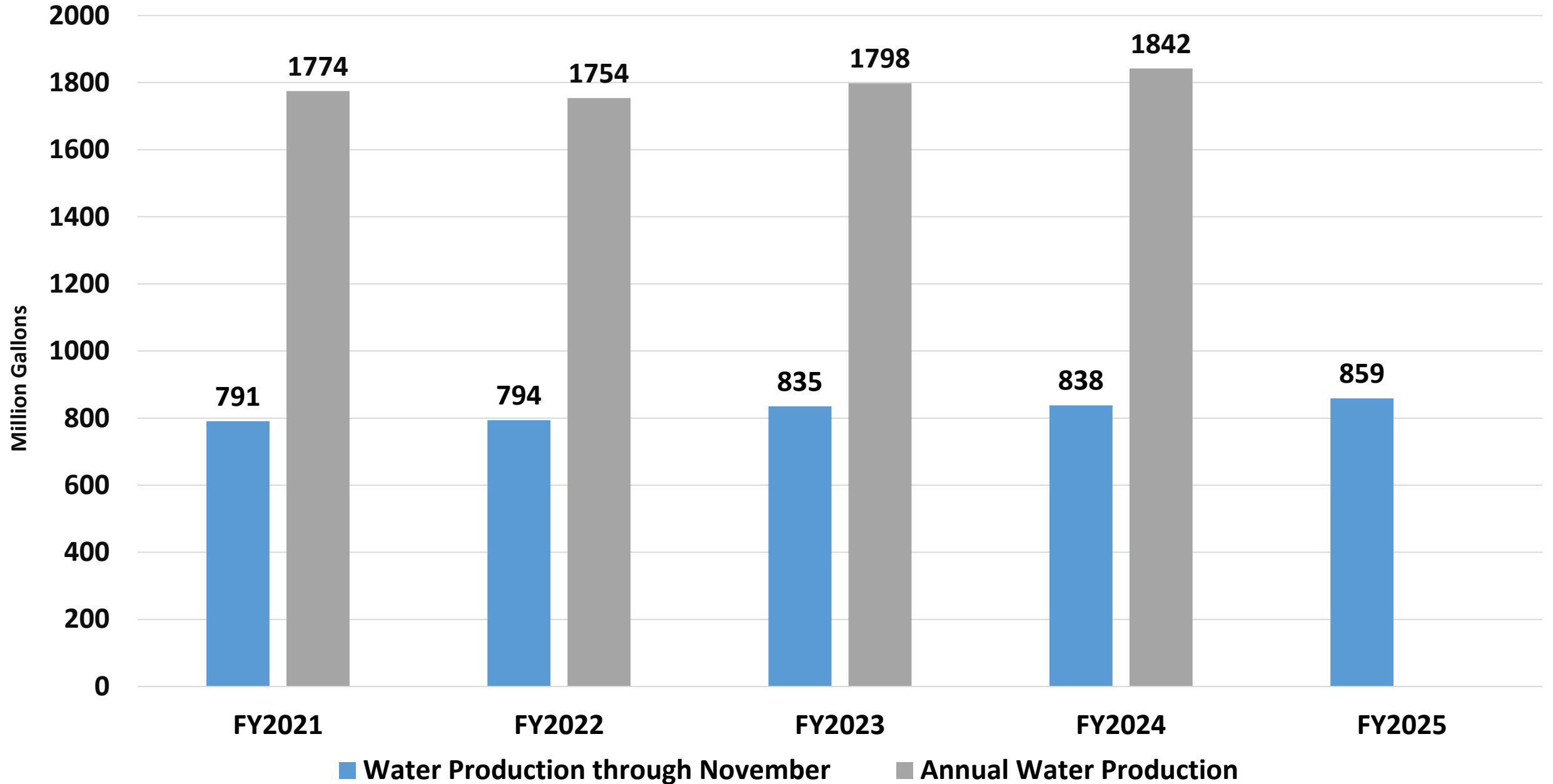
Sewer Tap Fees through November



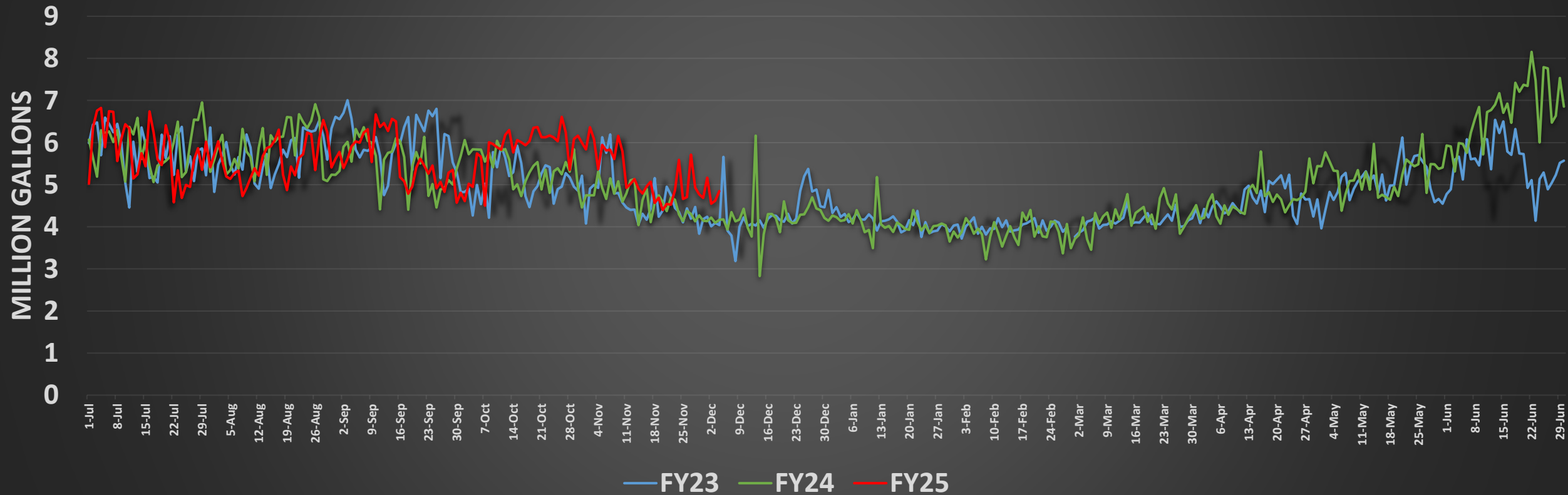
Monthly Water Production



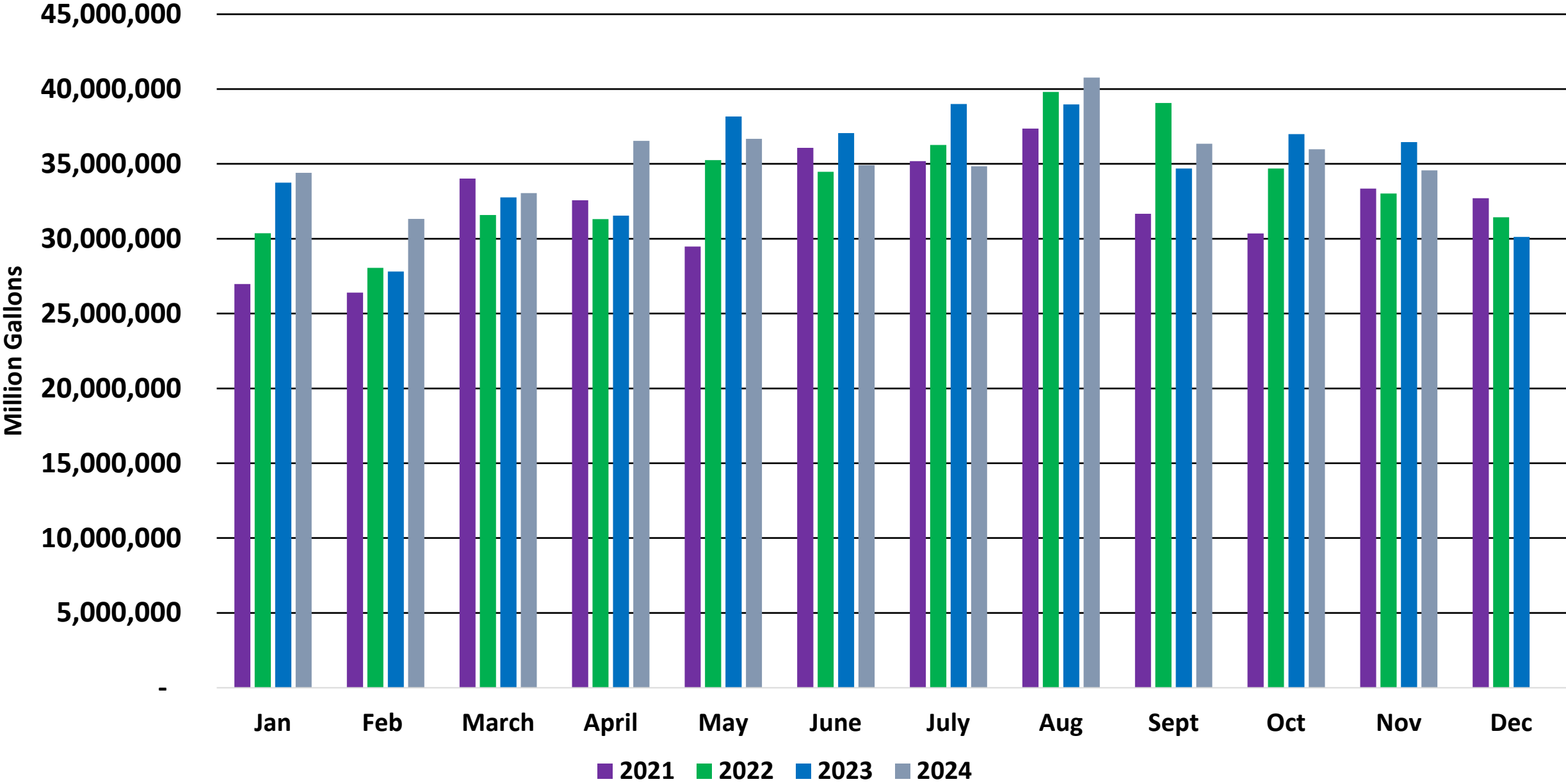
Water Production through November



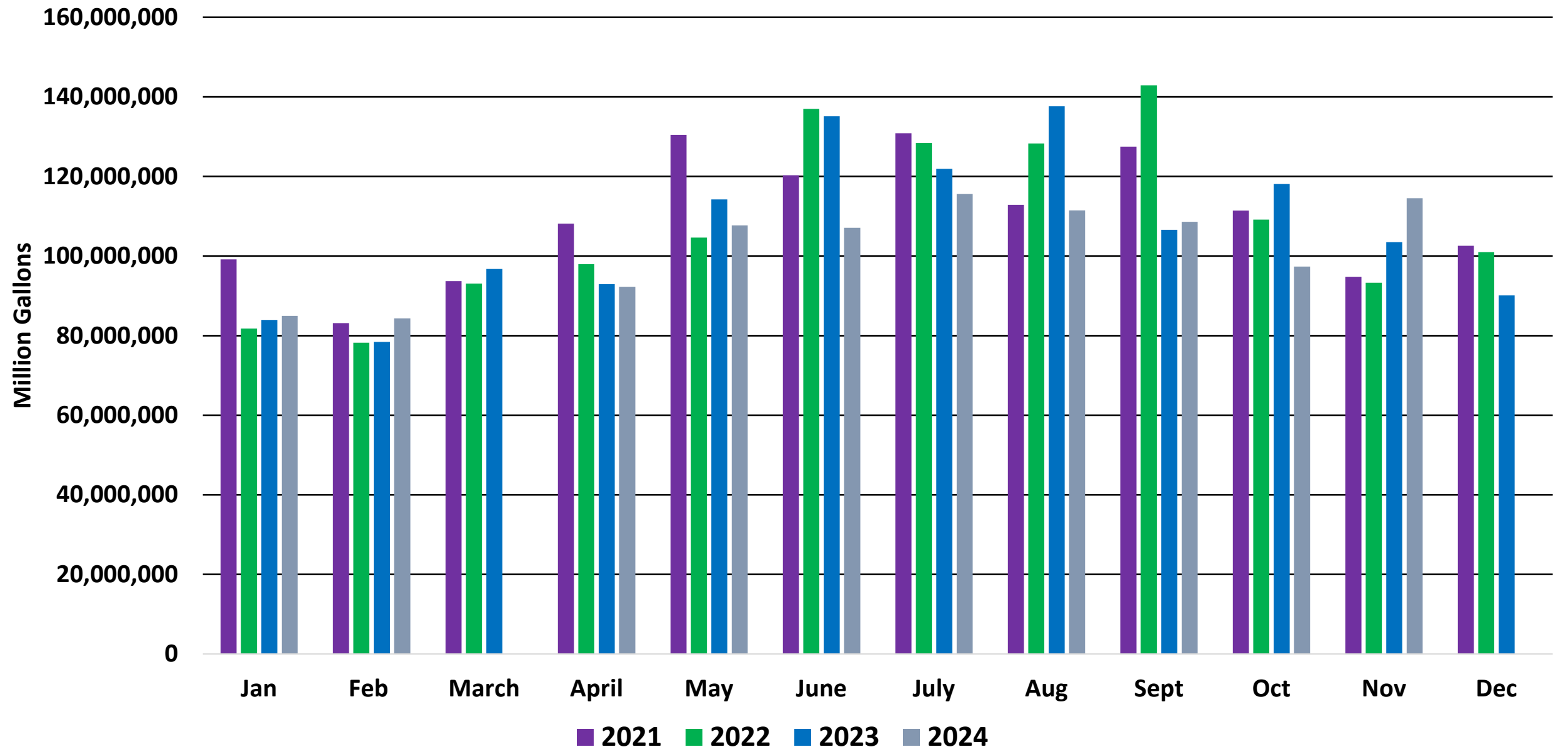
Daily Water Production



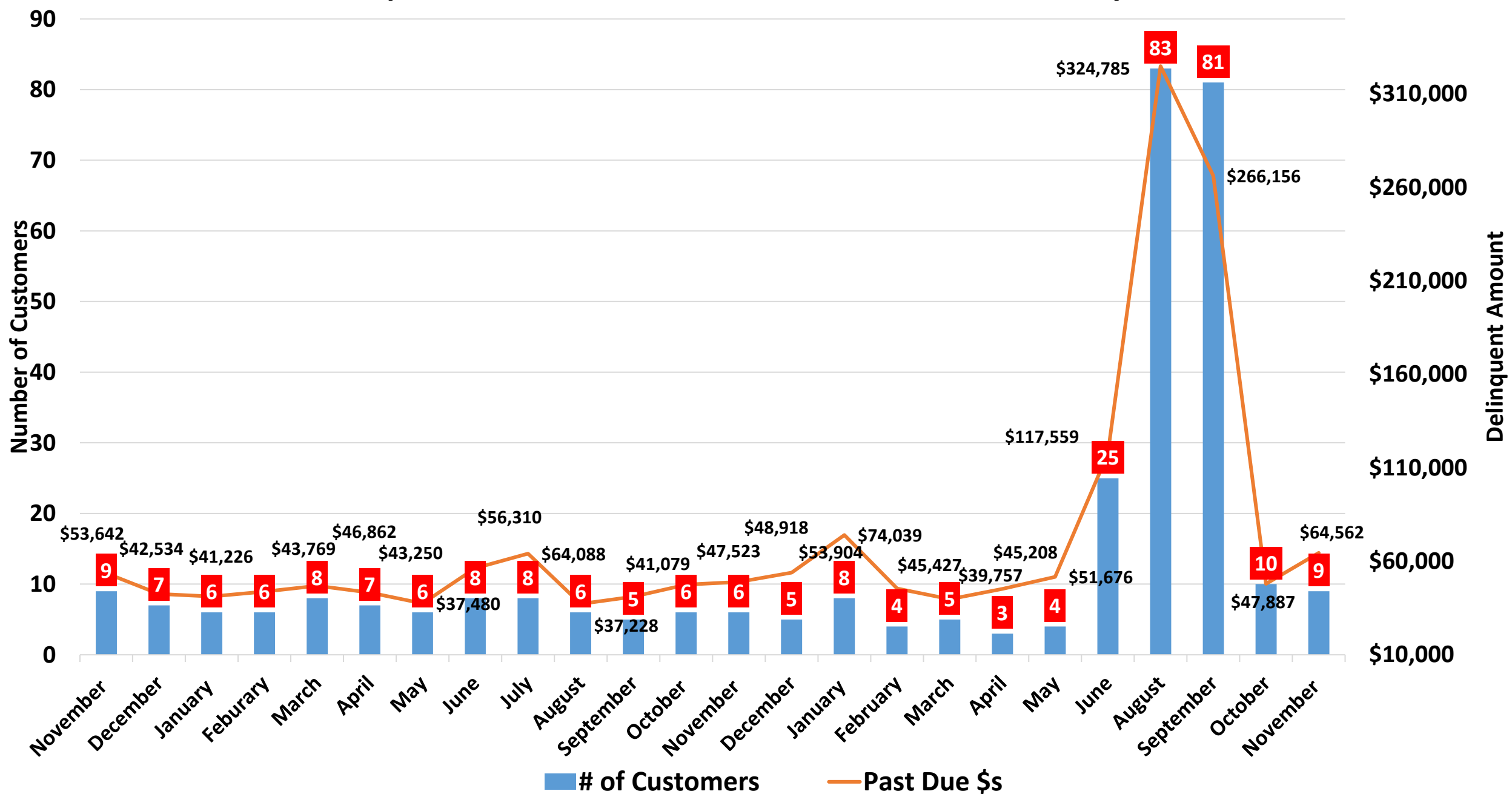
Commercial Consumption



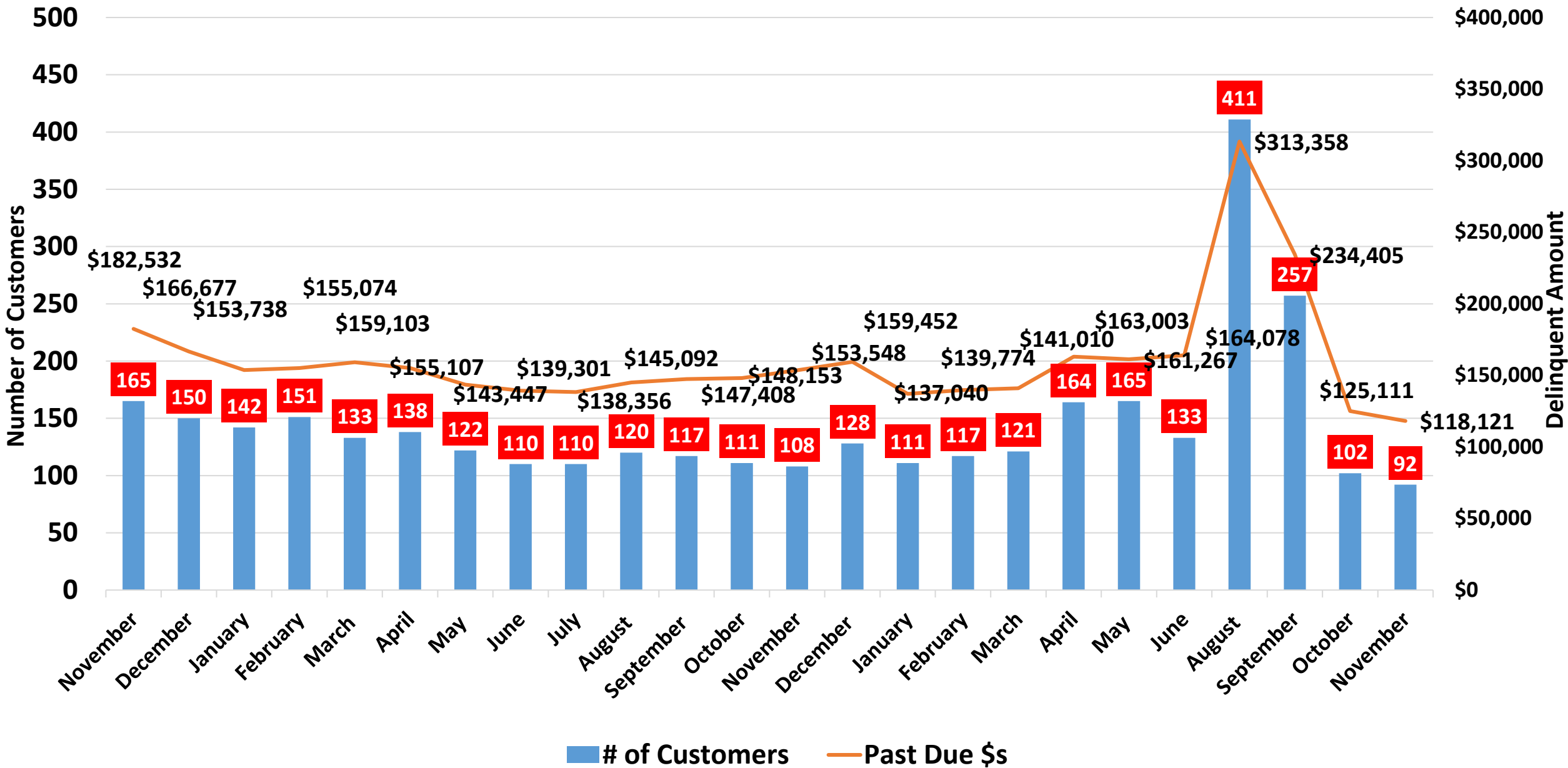
Residential Consumption



Delinquent Commercial Accounts Over \$500 and Over 90 Days



Delinquent Residential Accounts Over \$300 and Over 90 Days



Customer Service Call Volume

